NiceLabel Automation User Guide

English Edition

Rev-1213

Euro Plus d.o.o.
Poslovna cona A 2
SI-4208 Šenčur, Slovenia
tel.: +386 4 280 50 00
fax: +386 4 233 11 48
www.nicelabel.com
info@nicelabel.com

Table Of Contents

Welcome To NiceLabel Automation

NiceLabel Automation is an automated printing application that integrates label printing into existing systems (software applications, production lines, weight-scales, etc).

It represents the optimal business label printing system by synchronizing business events with label production. Automated printing without human interaction is by far the most effective way to remove user errors and maximize performance.

Automating label printing with a trigger-based application revolves around 3 core processes.

Print event trigger

Automated label printing is triggered by a business operation. NiceLabel Automation is set to supervise a folder, file, or a communication port. When a business operation takes place, a file change or incoming data is detected by the application. This triggers the label printing process.

Learn more about various Triggers:

- File trigger
- Serial port trigger
- Database trigger
- TCP/IP trigger
- HTTP trigger
- Web Service trigger

Label data extraction and placement

Once the printing is triggered, the NiceLabel Automation extracts label data and inserts it into variable fields on the label design.

Data extraction Filters support:

- Structured text files
- Unstructured text files
- Various XML files

Printing action

When the data has been matched with variable fields on the label, NiceLabel Automation performs actions. Basic operations usually include the **Open Label** and **Print Label** actions, but a host of other actions are available, including printer selection, batch operation, data sending, and similar.

See more information about basic and advanced printing Actions.

Typographical Conventions

Text that appears in **bold** refers to menu names and buttons.

Text that appears in *italic* refers to options, confirming actions like Read only and locations like Folder.

Text enclosed in <Less-Than and Greater-Than signs> refers to keys from the desktop PC keyboard such as `<Enter>`.

Variables are enclosed in [brackets].

This is the design of a note.

```
This is the design of an example.
```

This is the design of a best practice.

This is the design of a warning.

Setting Up Application

System Requirements

- CPU: Intel or compatible x86 family processor
- Memory: 512 MB or more RAM
- Hard drive: 1 GB of available disk space
- Operating system: One of the 32-bit or 64-bit Windows operating systems – Windows XP Service Pack 3, Windows Server 2003, Windows Server 2003 R2, Windows Vista, Windows Server 2008, Windows Server 2008 R2, Windows 7, Windows 8, Windows Server 2012
- Microsoft .NET Framework Version 4.0
- Display: 1024×768 or higher resolution monitor
- Label Designer:
    - Recommended: NiceLabel Designer Pro or NiceLabel PowerForms Desktop, both V6.0 or higher
    - Minimum: NiceLabel Pro V5.4
- Recommended printer drivers: NiceLabel Printer Drivers V5.1 or higher

Installation

Before you begin with the installation, make sure your infrastructure is compatible with the System Requirements.

To install NiceLabel Automation, do the following:

1. Insert **NiceLabel Automation** DVD.
   The main menu application will start automatically.

   If the main menu application does not start, double click the `START.EXE` file on the DVD.
2. Click the **Install NiceLabel products**.
   The installation of NiceLabel Automation will start.
3. Follow the **Setup Wizard** prompts.

During the installation the Setup will prompt for the user name under which the NiceLabel Automation service will run under. Make sure to select some real user name, because service will inherit that user name's privileges. For more information, see topic Running in Service Mode.

Activation

You must activate NiceLabel Automation software to enable processing of the configured triggers. The activation procedure requires the Internet connection, preferably on the machine where your are installing the software. The same activation procedure is used to activate the trial license key.

You can activate the software either from Automation Builder or Automation Manager and achieve the same effect.

Activation in Automation Builder

1. Run **Automation Builder**.
2. Select **File -> Tools -> Manage License**.
   The Activation Wizard will start.

3. Select the activation method.
    - **Single user software key.** In this case you want to activate NiceLabel Automation as stand-alone server. Click **Next** and follow on-screen instructions.
    - **Enterprise Print Manager license server.** In this case you want to activate NiceLabel Automation from the Enterprise Print Manager (EPM). Click **Next** and select the EPM server, which already has the NiceLabel Automation license activated. Refer the EPM installation guide for the steps to activate products inside EPM.

Activation in Automation Manager

1. Run **Automation Manager**.
2. Go to **About** tab.
3. Click **Enter License Key**.
4. Select the activatio method.
    - **Single user software key.** In this case you want to activate NiceLabel Automation as stand-alone server. Click **Next** and follow on-screen instructions.
    - **Enterprise Print Manager license server.** In this case you want to activate NiceLabel Automation from the Enterprise Print Manager (EPM). Click **Next** and select the EPM server, which already has the NiceLabel Automation license activated. Follow the EPM installation guide for the necessary activation steps.

Activation without Internet Access

The automatically activate NiceLabel Automation you must have the connection to the Internet during the activation procedure. You install NiceLabel Automation on the server without the Internet connection, but you will still need to have the Internet connection on some other machine, where the activation procedure will be completed.

Do the following:

1. Follow the activation procedure.
2. Type in the **License Key**, the Registration Number will be generated.
3. Click the button **Save registration data**.
4. Copy the file to USB key and go to the computer with Internet Access.
5. Open the **URL** from the saved file.
   The Web activation page will open.
6. Make sure values for all fields are properly entered, then click **Activate** button.
7. Remember the Activation Code and enter it back on the server with NiceLabel Automation.
8. Click **Finish** button.

Trial Mode

Trial mode allows you to test NiceLabel Automation product for up to 30 days. Trial mode has the same functionality as running the licensed version, so it allows evaluation of the product prior the purchase. The Automation Manager will continuously display the trial notification message and the number if trial days remaining. When trial mode expires, the NiceLabel Automation service will no longer process triggers. The countdown of 30 days begins from the day of the installation.

You can extend the trial mode by contacting your NiceLabel reseller and requesting another trial license key. You have to activate the trial license key. For more information, see topic Activation.

Understanding Filters

Understanding Filters

NiceLabel Automation uses filters to define structure of the data received by triggers. Every time a trigger receives a data, that data is parsed through one or many filters, which extract the values you need. Every filter is configured with rules that describe how to identify fields in the data. As a result, the filter provides a list of fields and the extraction logic for field values - `field:value` pairs.

Filter Types

For more information, see topic Configuring Structured Text Filter, Configuring Unstructured Data Filter and Configuring XML filter.

Data Structure

The filter complexity depends on the data structure. The data that is already in the structured form, such as CSV or XML, can be easily extracted. In this case the field names are already defined with the data. Extracting of `field:value` pairs is quick. In case of data without a clear structure, it takes more time to define the extraction rules. Such data might be in a form of export of documents and reports from legacy system, intercepted communication between devices, captured print stream, and similar.

NiceLabel Automation supports various types of input data that can be all parsed by one of the supported filter types. You must choose the correct filter to match the type of the incoming data. For example, you would use **Structured Text filter** for incoming CSV data and you would use **XML filter** for incoming XML data. For any unstructured data you would use **Unstructured Data filter**. For more information, see topic Understanding Data Structures.

Extracting Data

Filter is just a set of rules and doesn't do any extraction by itself. To run the filter you must run the Use Data Filter action. The action will execute filter rules against the data and extract the values.

Every trigger can execute as many of Use Data Filter actions as you need. If you receive compound input data that cannot be parsed by a single filer alone, you can define several filters and execute their rules in Use Data Filters running one after another. At the end you can use the extracted values from all actions at once.

Mapping Fields to Variables

To use the extracted values, you have to save them into variables. The Use Data Filter action doesn't only extract values, but also saves them to variables. To configure this process, you have to map the variable to the respective field. Value of the field will then be saved to a mapped variable.

> It's a good practice to define fields and variables with the same names. In this case the auto-mapping feature will link variables to the fields of the same names, eliminating the manual process.

Auto-mapping is available for all supported filter types. With auto-mapping enabled, the Use Data Filter action will extract values and automatically map them to the variables of the same names as field names. For more information, see topic Enabling Dynamic Structure for Structured Text filter, Defining Assignment Areas for Unstructured Data filter and Defining XML Assignment Area for XML filter.

Defining Actions to Run for Extracted Data

Usually you want to run some actions against the extracted data, such as **Open Label**, **Print**

Label, or some of the outbound connectivity actions. It is critically important that you nest your actions under the **Use Data Filter** action. This will ensure that nested actions run for each data extraction. For example, if you have CSV file with 5 lines, the nested action will also run 5 times, once for each data extraction. If the actions are not nested, they will only execute one time and contain data from the last data extraction. For example above, 5th CSV line would print, but not also the first four lines. If you use Sub Areas make sure to nest your action under the correct placeholder.

Configuring Structured Text Filter

Structured Text Filter

To learn more about filters in general, see topic Understanding Filters.

Use this filter whenever you receive a structured text file. These are text files where fields are identified by one of the methods.

- **Fields are delimited by a characters.** Usual delimiters are comma or semicolon. CSV (comma separated values) is a typical example of a file.
- **Fields contain fixed number of characters**. In other words, fields are defined by the fixed-width columns.

If the first line of data contains the field names, you can import these names in the configuration and skip the step to manually define field names. The filter will then define the rules about what the field names are and their lengths (only in case of fixed-width data columns).

Defining Structure

To define the structure of the text file, you have the following options.

- **Importing structure using the Text Fle Wizard.** In this case click the **Import Data Structure** button in the ribbon and follow on-screen instructions. After you finish the wizard, the type of text database and all fields will be defined. If the first line of data contains field names, the Wizard can import them. This is the recommended method, if trigger will always receive data of the same structure.
- **Manually defining the fields.** In this case you have to manually define the type of the data (delimited fields or fixed-width fields and then define the field names. For more information, see topic Defining Fields.
- **Dynamically read the fields.** In this case the trigger might receive data of different structure, such as new field names, and you don't want to update the filter for each structural change. Dynamic support will automatically read all fields in the data, no matter if there exist new fields, or some of the old fields are missing. For more information, see topic Enabling Dynamic Structure.

The Data Preview section simplified the configuration. The result of defined filter rule highlights in the preview area with every configuration change. You can see what data would be extracted with each rule.

Defining Fields

The definition of fields is very easy for structured text files. You have two options.

- **Delimited defines the fields.** In this case you have delimited, such as comma or semicolon between the fields. You just have to define the field names in the same order as they will appear in the data received by a trigger.

- **Fixed-width fields.** In this case you have to define the field names in the same order as they will appear in the data received by a trigger and define the number of characters the field will occupy. That many characters will be read from the data for this field.

Data Preview

This section provides the preview of the field definition. When the defined item is selected, the preview will highlight its placement in the preview data.

- **Preview file name.** Specifies the file that contains sample data that will be parsed through the filter. The preview file is copied from the filter definition. If you change the preview file name, the new file name will be saved.
- **Open.** Selects some other file upon which you want to execute the filter rules.
- **Refresh.** Re-runs the filter rules upon the contents of the preview file name. The Data Preview section will be updated with the result.

Format Text

This section defines the string manipulation functions that will be applied to the selected variables or fields. You can select one or several functions. The functions will be applied in the order as selected in the user interface, from top to bottom.

- **Delete spaces at the beginning.** Deletes all space characters (decimal ASCII code 32) from the beginning of the string.
- **Delete spaces at the end.** Deletes all space characters (decimal ASCII value 32) from the end of a string.
- **Delete opening closing characters.** Deletes the first occurrence of the selected opening and closing characters that are found in the string.

  Example: if you use "{" for opening character and "}" for the closing character, the input string `{{selection}}` will be converted to `{selection}`.

- **Search and replace.** Executes standard search and replace function upon the provided values for *find what* and *replace with*. You can also use regular expressions.

  There are several implementations of the regular expressions in use. NiceLabel Automation uses the .NET Framework syntax for the regular expressions. For more information, see Knowledge Base article KB250.

- **Replace non printable characters with space.** Replaces all control characters in the string with space character (decimal ASCII code 32). The non printable characters are characters with decimal ASCII values between 0-31 and 127-159.
- **Delete non printable characters.** Deletes all control characters in the string. The non printable characters are characters with decimal ASCII values between 0-31 and 127-159.
- **Search and delete everything before.** Finds the provided string and deletes all characters from the beginning of the data until the string. The found string itself can also be deleted.
- **Search and delete everything after.** Finds the provided string and deletes all characters from the string until the end of the data. The found string itself can also be deleted.

Enabling Dynamic Structure

Structured Text filter has ability to automatically identify the fields and their values in the data, eliminating the need of manual *variable to field* mapping.

This functionality is useful if the trigger receives the data of the changeable structure. The main data structure is the same, e.g. fields delimited by a comma, or the same XML structure, but **the order** in which the fields are represented is changed and/or **the number of fields** has changed; there might be new fields, or some old fields are no longer available. The filter will automatically identify structure. At the same time the field names and values (`name:value` pairs) will be read from the data, eliminating the need to manually map fields to variables.

The Use Data Filter action won't display any mapping possibilities, because mapping will be done dynamically. You even don't have to define label variables into trigger configuration. The action will assign field values to the label variables of the same name without requiring the variables imported from the label. However, this rule applies to Print Label action alone. If you want to use the field values in any other action, you will have to define variables in the trigger, while still keeping the automatic *variable to field* mapping.

No error will be raised if the field available in the input data doesn't have a matching label variable. The missing variables are silently ignored.

Configuring the dynamic structure

To configure the dynamic structure, enable the option **Dynamic structure** in the Structured Text filter properties.

- The first line of data must contain the field names.
- The line that you select for **Start import at line** must be the line with the field names (usually the first line in data).
- The data structure must be delimited.

Configuring Unstructured Data Filter

Unstructured Data Filter

To learn more about filters in general, see topic Understanding Filters.

Use this filter whenever trigger receives non-structured data, such as documents and reports exported from legacy system, intercepted communication between devices, captured print stream, and similar. The filter allows you to extract individual fields, fields in the repeatable sub areas, and even `name:value` pairs.

The items you can use to configure the filter:

- **Field.** Specifies the location of field data between field-start and field-end location. There are various options to define the field location, from hard-coding the position to enable relative placements. You must map the defined fields to respective variables in the Use Data Filter action. For more information, see topic Defining Fields.
- **Sub area.** Specifies the location of repeatable data. Each sub area defines at least one data block, which in turn contains data for labels. There can be sub areas defined within sub areas, allowing for definition of complex structures. You can define fields within each data block. You must map the defined fields to respective variables in the Use Data Filter action. For each sub area a new level of placeholder will be defined inside Use Data Filter, so you can map variables to fields of that level. For more information, see topic Defining Sub Areas.
- **Assignment area.** Specifies the location of repeatable data containing the `name:value` pairs. The field names and their values are read simultaneously. The mapping to variables is done automatically. Use this feature to accommodate filter to changeable input data, eliminating the maintenance time. The assignment area can be defined in the root level of the document, or inside the sub area. For more information, see topic Defining Assignment Areas.

The Data Preview section simplified the configuration. The result of defined filter rule highlights in the preview area with every configuration change. You can see what data would be extracted with each rule.

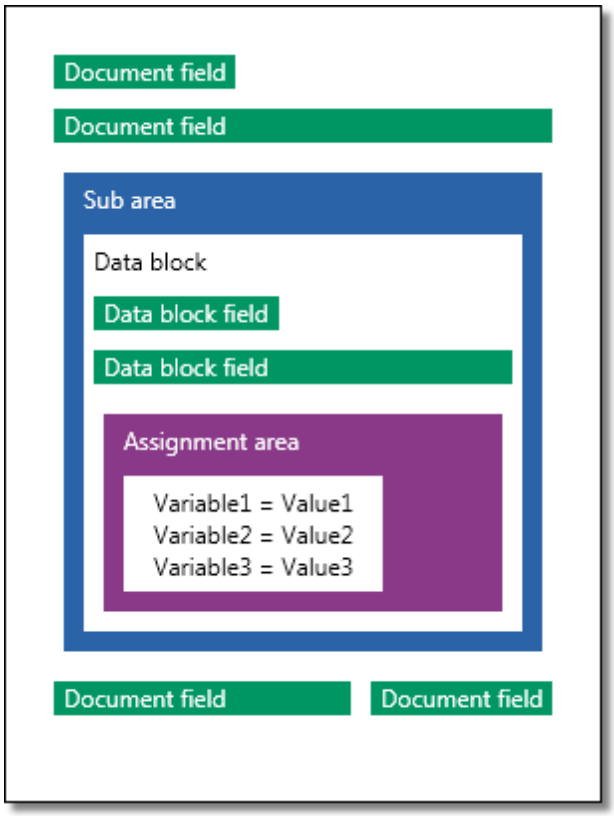
General

This section defines the general properties of the unstructured data filter.

- **Name.** Specifies the filter name. Use the descriptive name that will identify what the filter does. You can change it anytime.
- **Description.** Provides a possibility to describe the functionality of this filter. You can use it to write short explanation what the filter does.
- **Encoding.** Specifies the encoding of the data this filter will work with.
- **Ignore empty lines in data blocks.** Specifies not to raise error if filter would extract empty field values from the data blocks.

Example

The fields can be defined in the root level as document fields. The fields can be defined inside data block. The `name:value` pairs can be defined inside assignment area.



Defining Fields

When you define a field, you have to define its name and a rule how to extract the field value from the data. When the filter will execute, the extraction rules apply to the input data and assign result to the field.

Field Properties

- **Name.** Specifies the unique name of the field.
- **Field has binary data.** Specifies that the field will contain binary data. Don't enable it unless you really expect to receive binary data.

Defining Field Start

- **Position in document.** The start/end point is determined by the hard-coded position in the data. The coordinate origin is upper left corner. The character in the defined position is included in the extracted data.
- **End of document.** The start/end point is at the end of the document. You can also define an offset from the end for specified number of lines and/or characters.
- **Find string from start of document.** The start/end point is defined by position of the searched-for-string. When the required string is found, the next character determines the start/end point. The searched string is not included in the extracted data. The default search is case sensitive.
    - **Start search from absolute position.** You can fine-tune searching by changing the start position from data-start (position 1,1) to an offset. Use this feature to skip searching at the beginning of data.
    - **Occurrence.** Specifies which occurrence of the search string should be matched. Use this option if you don't wait to set start/stop position after the first found string.
    - **Offset from string.** Specifies the positive or negative offset after the searched string. For example, you would define the offset to include the searched-for-string in the extracted data.

Defining Field End

- **Position in document.** The start/end point is determined by the hard-coded position in the data. The coordinate origin is upper left corner. The character in the defined position is included in the extracted data.
- **End of document.** The start/end point is at the end of the document. You can also define an offset from the end for specified number of lines and/or characters.
- **Find string from start of document.** The start/end point is defined by position of the searched-for-string. When the required string is found, the next character determines the start/end point. The searched string is not included in the extracted data. The default search is case sensitive.
    - **Start search from absolute position.** You can fine-tune searching by changing the start position from data-start (position 1,1) to an offset. Use this feature to skip searching at the beginning of data.
    - **Occurrence.** Specifies which occurrence of the search string should be matched. Use this option if you don't wait to set start/stop position after the first found string.
    - **Offset from string.** Specifies the positive or negative offset after the searched string. For example, you would define the offset to include the searched-for-string in the extracted data.
- **Find string after field start.** The start/stop end point is defined by position of the searched-for-string as in the option **Find string from start of document**, but the search starts after the start position of the field/area, not at the beginning of the data.
- **Length.** Specifies the length of the data in lines in characters. The specified number of lines and/or characters will be extracted from the start position.
- **End of line.** Specifies to extract the data from the start position until the end of the same line. You can define a negative offset from end of the line.

Format Text

This section defines the string manipulation functions that will be applied to the selected variables

or fields. You can select one or several functions. The functions will be applied in the order as selected in the user interface, from top to bottom.

- **Delete spaces at the beginning.** Deletes all space characters (decimal ASCII code 32) from the beginning of the string.
- **Delete spaces at the end.** Deletes all space characters (decimal ASCII value 32) from the end of a string.
- **Delete opening closing characters.** Deletes the first occurrence of the selected opening and closing characters that are found in the string.

  Example: if you use "{" for opening character and "}" for the closing character, the input string `{{selection}}` will be converted to `{selection}`.

- **Search and replace.** Executes standard search and replace function upon the provided values for *find what* and *replace with*. You can also use regular expressions.

  There are several implementations of the regular expressions in use. NiceLabel Automation uses the .NET Framework syntax for the regular expressions. For more information, see Knowledge Base article KB250.

- **Replace non printable characters with space.** Replaces all control characters in the string with space character (decimal ASCII code 32). The non printable characters are characters with decimal ASCII values between 0-31 and 127-159.
- **Delete non printable characters.** Deletes all control characters in the string. The non printable characters are characters with decimal ASCII values between 0-31 and 127-159.
- **Search and delete everything before.** Finds the provided string and deletes all characters from the beginning of the data until the string. The found string itself can also be deleted.
- **Search and delete everything after.** Finds the provided string and deletes all characters from the string until the end of the data. The found string itself can also be deleted.

Defining Sub Areas

Sub area is the section of data within which there are several blocks of data identified by the same extraction rule. Each data block provides the data for a single label. Each data block can contain another sub area. You can define unlimited number of nested sub areas within parent sub areas.

When the filter contains definition of a sub area, the Use Data Filter action will display sub areas with nested placeholders. All action nested below such placeholder will execute only for data blocks on this level. You can print different labels with data from different sub areas.

Configuring Sub Area

The sub area is defined with similar rules as individual fields. Each sub are is defined by the following parameters.

- **Sub area start.** Specifies the start position of the sub area. Usually that's the beginning of the received data. The configuration parameters are the same as for defining fields. For more information, see topic Defining Fields.
- **Sub area end.** Specifies the end position of the sub area. Usually that's the end of the received data. The configuration parameters are the same as for defining fields. For more information, see topic Defining Fields.

- **Identification of data blocks within data area.** Specifies how to identify the data blocks within the sub area. Each sub area contains at least one data block. Each data block provides data for a single label.
    - **Each block contains fixed number of lines.** Specifies that each data block in a sub area contains the provided fixed number of lines. Use this option if you know that each data block contains exactly the same number of lines.
    - **Blocks start with a string.** Specifies that data blocks begin with the provided string. All contents between two provided string belongs to a separate data block. The content between last string and the end of the data identifies the last data block.
    - **Block end with a string.** Specifies that data blocks end with the provided string. All contents between two provided strings belongs to a separate data block. The content between the beginning of data and the first string identifies the first data block.
    - **Blocks are separated by a string.** Specifies that data blocks are separated with the provided string. All contents between two provided strings belongs to separate data block.

Configuring Fields Inside Sub Area

The fields inside the sub area are configured using the same parameters as for the fields defined in the root level. For more information, see topic Defining Fields.

The field lines numbers refer to the position within data block, not position within the input data.

Data Preview

This section provides the preview of the field definition. When the defined item is selected, the preview will highlight its placement in the preview data.

- **Preview file name.** Specifies the file that contains sample data that will be parsed through the filter. The preview file is copied from the filter definition. If you change the preview file name, the new file name will be saved.
- **Open.** Selects some other file upon which you want to execute the filter rules.
- **Refresh.** Re-runs the filter rules upon the contents of the preview file name. The Data Preview section will be updated with the result.

Defining Assignment Areas

Unstructured Data filter has ability to automatically identify the fields and their values in the data, eliminating the need of manual *variable to field* mapping.

This functionality is useful if the trigger receives the data of the changeable structure. The main data structure is the same, e.g. fields delimited by a comma, or the same XML structure, but **the order** in which the fields are represented is changed and/or **the number of fields** has changed; there might be new fields, or some old fields are no longer available. The filter will automatically identify structure. At the same time the field names and values (`name:value` pairs) will be read from the data, eliminating the need to manually map fields to variables.

The Use Data Filter action won't display any mapping possibilities, because mapping will be done dynamically. You even don't have to define label variables into trigger configuration. The action will assign field values to the label variables of the same name without requiring the variables imported from the label. However, this rule applies to Print Label action alone. If you want to use the field values in any other action, you will have to define variables in the trigger, while still keeping the automatic *variable to field* mapping.

No error will be raised if the field available in the input data doesn't have a matching label variable. The missing variables are silently ignored.

Configuring Assignment Area

The assignment area is configured using the same procedure as sub area. For more information, see topic Defining Sub Areas. The assignment area can be defined on the root data level, appearing just once. Or it can be configured inside a sub are, so it will execute for each data block in the sub area.

Configuring Fields in Assignment Area

When you create the assignment area, the filter will automatically define two placeholders, which will define the `name:value` pair.

- **Variable name.** Specifies the field, which contents will be the variable name (`name` component in a pair). Configure the field using the same procedure as for document fields. For more information, see topic Defining Fields.
- **Variable value.** Specifies the field, which contents will be the variable value (`value` component in a pair). Configure the field using the same procedure as for document fields. For more information, see topic Defining Fields.

Example

The area between ^XA and ^XZ is assignment area. Every line in assignment are provides the `name:value` pair. Name is defined as value between 6th character in the line and equal character. Value is defined as value between equal character and end of the line with negative offset of three characters

```
^XA
^FD01DonationHR=G095605 3412625^FS
^FD02DonationBC=DG0956053412625^FS
^FD03HospitalNoHR=HN060241^FS
^FD04HospitalNoBC=060241^FS
^FD05Surname=Hawley^FS
^FD07Forename=Annie^FS
^FD09Product=Blood^FS
^FD10PatientBlGp=O Rh +ve^FS
^FD11DoB=27 June 19477^FS
^FD12DateReqd=25 Dec 2012^FS
^XZ
```

For more information, see topic Examples.

Configuring XML Filter

XML Filter

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

To learn more about filters in general, see topic Understanding Filters.

Use this filter whenever trigger receives the XML-encoded data. The filter allows you to extract individual fields, fields in the repeatable sub areas, and even `name:value` pairs. The XML structure defines elements and sub elements, attributes and their values, and text values (element values).

While you can define the structure of the XML file yourself, it's best practice to import the structure from the existing sample XML file. Click **Import Data Structure** button in the ribbon. When you

import XML structure, the Data Preview section will display the XML contents and then highlight the elements and attributes that you define as output fields.

To use the XML items you must configure them as:

- **Variable value.** Specifies that you want to use the selected item as field and you will map its value to respective variables in the Use Data Filter action. For more information, see topic Defining XML Fields.
- **Data block.** Specifies that the selected element occurs many times and will provide data for single label. The data block can be defines as repeatable area, as assigment area, or both.
    - **Repeatable area.** Specified that you want to extract values from all repeatable data block, not just the first one. You can define fields within each data block. You must map the defined fields to respective variables in the Use Data Filter action. For more information, see topic Defining Repeatable Elements.
    - **Assignment area.** Specifies that data block contains `name:value` pairs. The field names and their values are read simultaneously. The mapping to variables is done automatically. Use this feature to accommodate filter to changeable input data, eliminating the maintenance time. For more information, see topic Defining XML Assignment Area.

The Data Preview section simplified the configuration. The result of defined filter rule highlights in the preview area with every configuration change. You can see what data would be extracted with each rule.

Defining XML Fields

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

When you define the XML field, you make the value of selected item available as field. The filter definition will provide such field for mapping to variable in Use Data Filter action. You can extract the value of the element or value of the attribute.

To define the item value as field, do the following:

1. Select the element or attribute in the structure list.
2. For **Usage** select **Variable value**.
3. The item in the structure list will be displayed with bold letters, indicating it is in use.
4. The element or attribute name will be used as the output field name.
5. The Data Preview section will highlight value of the selected item.

Data Preview

This section provides the preview of the field definition. When the defined item is selected, the preview will highlight its placement in the preview data.

- **Preview file name.** Specifies the file that contains sample data that will be parsed through the filter. The preview file is copied from the filter definition. If you change the preview file name, the new file name will be saved.
- **Open.** Selects some other file upon which you want to execute the filter rules.
- **Refresh.** Re-runs the filter rules upon the contents of the preview file name. The Data Preview section will be updated with the result.

Defining Repeatable Elements

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

When you have a XML element that occurs many times in the XML data, that element is repeatable. Usually, the repeatable element contains the data for a single label. To indicate that you want to use data from all repeatable elements, not just the first one, you have to define the element as **Data block** and enable the option **Repeatable element**. When the filter contains definition of elements defined as data block / repeatable element, the Use Data Filter action will display repeatable elements with nested placeholders. All action nested below such placeholder will execute only for data blocks on this level.

Example

The `<item>` element is defined as **Data block** and **Repetable element**. This instructs the filter to extract all occurrences of the `<item>` element, not just the first one. In this case the **<item>** would be defined as the sub-level in **Use Data Filter** action. You must nest the actions Open Label and Print Label under this sub-level placeholder, so they will be looped as many times as there are occurrences of the `<item>` element. In this case three times.

```
<?xml version="1.0" encoding="utf-8"?>
<asx:abap xmlns:asx="http://www.sap.com/abapxml" version="1.0">
 <asx:values>
  <NICELABEL_JOB>
   <TIMESTAMP>20130221100527.788134</TIMESTAMP>
   <USER>PGRI</USER>
   <IT_LABEL_DATA>

    <item>
      <LBL_NAME>goods_receipt.lbl</LBL_NAME>
      <LBL_PRINTER>Production01</LBL_PRINTER>
      <LBL_QUANTITY>1</LBL_QUANTITY>
      <MAKTX>MASS ONE</MAKTX>
      <MATNR>28345</MATNR>
      <MEINS>KG</MEINS>
      <WDATU>19.01.2012</WDATU>
      <QUANTITY>1</QUANTITY>
      <EXIDV>012345678901234560</EXIDV>
    </item>

    <item>
      <LBL_NAME>goods_receipt.lbl</LBL_NAME>
      <LBL_PRINTER>Production01</LBL_PRINTER>
      <LBL_QUANTITY>1</LBL_QUANTITY>
      <MAKTX>MASS TWO</MAKTX>
      <MATNR>28346</MATNR>
      <MEINS>KG</MEINS>
      <WDATU>11.01.2011</WDATU>
      <QUANTITY>1</QUANTITY>
      <EXIDV>012345678901234577</EXIDV>
    </item>

    <item>
      <LBL_NAME>goods_receipt.lbl</LBL_NAME>
      <LBL_PRINTER>Production01</LBL_PRINTER>
      <LBL_QUANTITY>1</LBL_QUANTITY>
      <MAKTX>MASS THREE</MAKTX>
      <MATNR>27844</MATNR>
      <MEINS>KG</MEINS>
      <WDATU>07.03.2009</WDATU>
      <QUANTITY>1</QUANTITY>
      <EXIDV>012345678901234584</EXIDV>
```

```
      </item>

    </IT_LABEL_DATA>
   </NICELABEL_JOB>
  </asx:values>
 </asx:abap>
```

Defining XML Assignment Area

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

XML filter has ability to automatically identify the fields and their values in the data, eliminating the need of manual *variable to field* mapping.

This functionality is useful if the trigger receives the data of the changeable structure. The main data structure is the same, e.g. fields delimited by a comma, or the same XML structure, but **the order** in which the fields are represented is changed and/or **the number of fields** has changed; there might be new fields, or some old fields are no longer available. The filter will automatically identify structure. At the same time the field names and values (`name:value` pairs) will be read from the data, eliminating the need to manually map fields to variables.

The Use Data Filter action won't display any mapping possibilities, because mapping will be done dynamically. You even don't have to define label variables into trigger configuration. The action will assign field values to the label variables of the same name without requiring the variables imported from the label. However, this rule applies to Print Label action alone. If you want to use the field values in any other action, you will have to define variables in the trigger, while still keeping the automatic *variable to field* mapping.

No error will be raised if the field available in the input data doesn't have a matching label variable. The missing variables are silently ignored.

Configuring XML Assignment Area

When you configure the Data Block as assignment area, two placeholders appear under this element's definition. You have to define how the field name and value are defines, so the filter can extract the `name:value` pair.

- **Variable name.** Specifies the item that contains the field name. The name can be defined by element name, selected attribute value, or element value. The label variable must have the same name in order for automatic mapping to work.
- **Variable value.** Specifies the item that contains the field value. The name can be defined by element name, selected attribute value, or element value.

Example

The `<label>` element is defined as data block and assignment area. The **variable name** is defined by value of the attribute name, **the variable value** is defined by element text.

```
<?xml version="1.0" standalone="no"?>
<labels _FORMAT="case.lbl" _PRINTERNAME="Production01" _QUANTITY="1">
    <label>
        <variable name="CASEID">0000000123</variable>
        <variable name="CARTONTYPE"/>
        <variable name="ORDERKEY">0000000534</variable>
        <variable name="BUYERPO"/>
        <variable name="ROUTE"> </variable>
        <variable name="CONTAINERDETAILID">0000004212</variable>
        <variable name="SERIALREFERENCE">0</variable>
       <variable name="FILTERVALUE">0</variable>
```

```
        <variable name="INDICATORDIGIT">0</variable>
        <variable name="DATE">11/19/2012 10:59:03</variable>
    </label>
</labels>
```

For more information, see topic Examples.

Setting Label And Printer Names From Input Data

Typically, filters are used to extract values from received and values are later sent to the abel variables. In this name the label name or printer name are hard-coded into the actions. For example, Open Label action will hard-code the label name, and Set Printer action will hard-code the printer name. However, the input data can also provide the *meta-data*, values used inside NiceLabel Automation processing, but not printed on the label, such as label name, printer name, label quantity, or anything else.

To use the values of meta-fields in the print process, do the following.

1. **Filter reconfiguration.** You must define new fields for the input data to extract the meta-data fields as well.
2. **Variable definition.** You must manually define the variables that will store the meta-data, they don't exist on the label and cannot be imported. Use intuitive names, such as `LabelName`, `PrinterName`, and `Quantity`. You are free to use any variable name.
3. **Mapping reconfiguration.** You must manually configure the Use Data Filter action to map meta-fields to new variables.
4. **Action reconfiguration.** You must reconfigure **Open Label** action to open label specified by variable `LabelName`, and Set Printer action to use printer specified by variable `PrinterName`.

Example

The CSV file contains label data, but also provides *meta-data*, such as label name, printer name and quantity of labels. The Structured Text filter will extract all fields, send label-related values to the label variables and use *meta-data* to configure action Open Label, Set Printer and Print Label.

```
label_name;label_count;printer_name;art_code;art_name;ean13;weight
label1.lbl;1;CAB A3 203DPI;00265012;SAC.PESTO 250G;383860026501;1,1 kg
label2.lbl;1;Zebra R-402;00126502;TAGLIOLINI 250G;383860026002;3,0 kg
```

For more information, see topic Examples.

Configuring Triggers

Triggers

The functionality from this topic is not all available in every NiceLabel Automation product.

The NiceLabel Automation must get the signal in order to execute defined activities, such as label printing. NiceLabel Automation is an event-based application and will trigger action execution upon change in the monitored event. You can use any of the available triggers to monitor changes in events, such as file drop into a certain folder, data acquire on specific TCP/IP socket, HTTP message and other. The trigger's main job is to recognize the change in the event, get data caused by the event and execute actions. Majority of the triggers are designed to passively listen for the monitored event to occur, but there are two exceptions. The **Database trigger** is active trigger and will periodically check for changes in the monitored database. The **Serial port trigger** can wait for incoming connection, or can actively poll for data in specified time intervals.

Processing Triggers

In most cases the trigger receives data that must print on labels. Once the trigger receives the data, it executes actions in defined order from top to bottom. The received data contains values for label objects. Before you can use the values, they must be extracted from the received data. The filters define the extraction rules and when executed, filters will save the extracted data to mapped variables. Once you have the data safely stored to variables, you can run other action, such as Print Label. The event can occur without any data even being exchanged with the NiceLabel Automation for some triggers, such as file trigger, where the monitored file can change the timestamp, but it has no contents. In this case the event is used as signal to execute actions that don't require any input from the trigger.

Trigger Properties

To configure trigger, you have to define how you will accept the data and the actions you want to run. Optionally you can also use variables. There are three sections in trigger configuration.

- **Settings.** Defines the main parameters of the selected trigger. You can define the event that trigger will monitor for changes, or define the inbound communication channel. The settings include selection of the script engine and security options. The available options depend on the trigger type. For more information, see section Trigger Types.
- **Variables.** This section defines the variables you need inside the trigger. Usually, you will import variables from the label templates, so you can map them with the fields extracted from the inbound data. You can also define variables to be used internally in various actions and won't be sent to the label. For more information, see topic Using Variables.
- **Actions.** This section defines the actions to execute whenever the trigger detects change in the monitored event. Actions execute in order from top to bottom. For more information, see topic Using Actions.

Error Handling in Triggers

- **Configuration errors.** The trigger will be in the error state, whenever it's not configured properly or entirely. For example, the you have configured the file trigger, but failed to specify the file name to check for changes. Or, you defined the action to print labels, but you failed to specify the label name. You can save triggers that contain configuration errors, but you cannot run them in Automation Manager until you resolve the problem. The error in the lower level in the configuration will propagate itself all the way to the higher level, so it is easy to find the error location. For example, if you have one action in error state, all upper-level actions will indicate the error situation, the error icon will be displayed in the Actions tab and in the trigger name.

- **Overlapping configurations.** While it is perfectly acceptable for the configuration to include triggers monitoring the same event, such as the same file name, or listening on the same TCP/IP port, such triggers cannot run simultaneously. When you start the trigger in Automation Manager, it will start only if no other trigger from the same or other configuration monitors the same event.

Trigger Types

- **Defining Triggers.** Monitors the change in the file or set of files in the folder. Contents of the file can be parsed in filters and used in actions.
- **Serial Port Trigger.** Monitors the inbound communication on the serial RS232 port. Contents of the input stream can be parsed in filters and used in actions. The data can be also polled from the external device in defined time intervals.
- **Database Trigger.** Monitors the record changes in the SQL database tables. Contents of the returned dataset can be parsed and used in actions. The database is monitored in defined time intervals. The trigger can also update the database after the actions execute using `INSERT`, `UPDATE` and `INSERT SQL` statements.
- **TCP/IP Server Trigger.** Monitors the inbound raw data stream arriving on the defined socket. Contents of the input stream can be parsed in filters and used in actions. Can be bidirectional, providing feedback.
- **HTTP Server Trigger.** Monitors the inbound HTTP-formatted data stream arriving on the defined socket. Contents of the input stream can be parsed in filters and used in actions. User authentication can be enabled.
- **Web Service Trigger.** Monitors the inbound data stream arriving on the defined Web Service method. Contents of the input stream can be parsed in filters and used in actions. Is bidirectional, providing feedback.

Defining Triggers

File Trigger

To learn more about triggers in general, see topic Triggers.

The file trigger event occurs when a monitored file or set of files in monitored folder change. Appearance of new file or changed existing file will fire trigger.

Typical usage: The existing business system executes a transaction, which in effect generates trigger file in the shared folder. The contents of the data might be structured in CSV, XML and other formats, or it can be structured in a legacy format. In either way, NiceLabel Automation will read the data, parse values using filters and print them on labels.

General Settings

This section allows you to configure the most important file trigger settings.

- **Name.** Specifies the unique name of the trigger. The names helps you distinguish between different triggers when you configure them in Automation Builder and later run them in Automation Manager.
- **Description.** Provides a possibility to describe the functionality of this trigger. You can use it to write short explanation what the trigger does.
- **Detect the specified file.** Specifies the path and file name of the file that you will monitor for changes.

- **Detect a set of files in the specified folder.** Specifies the path to the folder, which you will monitor for file changes, and the file names. You can use standard Windows wildcards "*" and "?". Some file types are pre-defined in the drop-down box, you can also enter your own types.

  When monitoring the network folder, make sure to use the UNC notation of `\\server\share\file`. For more information, see topic Access to Network Shared Resources.

- **Automatically detect changes.** The application will respond to the file changes as soon as the file has been created. You can use it when the monitored folder is located on the local drive.
- **Check for changes in folder in intervals (milliseconds).** The application will scan the folder for file changes in the defined time intervals. This polling method tends to be slower than automatic detection, but you have to use for monitoring network folders.

Execution

The options in the **File Access** section specify how the application will access the trigger file.

- **Open file exclusively.** Specifies to open the trigger file in exclusive mode. No other application can access the file at the same time. This is default selection.
- **Open file with read only permissions.** Specifies to open the trigger file in read-only mode.
- **Open file with read and write permissions.** Specifies to open the trigger file in read-write mode.
- **File open retry period.** Specifies the time period in which NiceLabel Automation will try to open the trigger file. If the file access is still not possible after this time period, NiceLabel Automation will report an error.

The options in the **Monitoring Options** section specify the file detection possibilities.

- **Check file size.** Enables detection of changes not only in the timestamp, but also in the file length. The changes to the file timestamp might not be detected, so it will help to see that the file size has changed and trigger the actions
- **Ignore empty trigger files.** If the trigger file has no contents, it will be ignored. The actions will not execute.
- **Delete the trigger file.** After the change in the trigger file has been detected, and trigger fires the file will be deleted. Enabling this option will keep the folder clean of already processed files.

  NiceLabel Automation always creates a backup of the received trigger data; in this case the contents of trigger file and saves it to unique filename. This is important, when you need the contents of the trigger file in some of the actions, such as **Run Command File**. The location of the backup trigger data is referenced to by the internal variable *Data-FileName*.

- **Empty file contents.** When actions execute, the trigger file is emptied. This is useful when the 3rd party applications appends data into the trigger file. You want to keep the file so the append can be done, but you don't want to print old data.
- **Track changes while trigger is inactive.** Specifies if you want to fire trigger upon the files that changed while the trigger was not started. When your NiceLabel Automationis not

deployed in the high-availability environment with backup servers the incoming trigger files might be lost, when the server is down. When the NiceLabel Automation is back online, the existent trigger files can be processed.

Other

- **Supervised printing.** Enables the synchronous printing mode. Use it whenever you want to send the print job status back to the 3rd party application. For more information, see topic Synchronous Print Mode.
- **Scripting language.** Specifies the scripting language enabled for the trigger. All **Execute script** actions that you use within a single trigger use the same scripting language.

Security

- **Lock and encrypt trigger.** Enables the trigger protection. When enabled, the trigger is locked and cannot be edit, and actions become encrypted. Only the user with a password can unlock the trigger and modify it.

Serial Port Trigger

To learn more about triggers in general, see topic Triggers.

The serial port trigger event occurs when data is received on the monitored RS232 serial port.

Typical usage: **(1) Printer replacement.** You will retire the existing serial port-connected label printer. In its place NiceLabel Automation will accept the data , extract the values for label objects from the received print stream, and create a print job for the new printer model. **(2) Weight scales.** The weight scale provides the data about the weighted object. NiceLabel Automation extracts the required data from the received data stream, and prints a label.

General Settings

This section allows you to configure the most important file trigger settings.

- **Name.** Specifies the unique name of the trigger. The names helps you distinguish between different triggers when you configure them in Automation Builder and later run them in Automation Manager.
- **Description.** Provides a possibility to describe the functionality of this trigger. You can use it to write short explanation what the trigger does.
- **Port.** Specifies the serial port (COM) number where incoming data will be accepted on. Use the port that is not in use by some other application, or device, such as printer driver. If the selected port is in use, you won't be able to start the trigger in Automation Manager.

The options in the **Port Settings** section specify the communication parameters that must match the parameters assigned on the serial port device.

- **Disable port initialization.** Specifies that the port initialization will not be executed when you start the trigger in Automation Manager. This option is sometimes required for virtual COM ports.

Execution

- **Use initialization data.** Specifies that you want to send the initialization string to the serial device each time the trigger is started. Some serial devices require to be awaken or put into standby mode before they can provide the data. For more information about the initialization string and if you need it at all, see your device's user guide. You can include binary

characters. For more information, see topic Entering Special Characters.

- **Use data polling.** Specifies that the trigger will actively ask the device for data. In the specified time intervals the trigger will send the commands provided in the Contents field. can include binary characters. For more information, see topic Entering Special Characters.

Other

- **Supervised printing.** Enables the synchronous printing mode. Use it whenever you want to send the print job status back to the 3rd party application. For more information, see topic Synchronous Print Mode.
- **Scripting language.** Specifies the scripting language enabled for the trigger. All **Execute script** actions that you use within a single trigger use the same scripting language.

Security

- **Lock and encrypt trigger.** Enables the trigger protection. When enabled, the trigger is locked and cannot be edit, and actions become encrypted. Only the user with a password can unlock the trigger and modify it.

Database Trigger

To learn more about triggers in general, see topic Triggers.

The database trigger event occurs when a change in the monitored database table is detected. There might be new records, or existing records have been updated. Database trigger doesn't wait for the for any event change, such as data delivery. Instead, it pulls the data from the database in the defined time intervals.

Typical usage: The existing business system executes a transaction, which in effect updates data in some database table. NiceLabel Automation will detect the updated and new records, and print their contents on the labels.

General Settings

This section allows you to configure the most important file trigger settings.

- **Name.** Specifies the unique name of the trigger. The names helps you distinguish between different triggers when you configure them in Automation Builder and later run them in Automation Manager.
- **Description.** Provides a possibility to describe the functionality of this trigger. You can use it to write short explanation what the trigger does.
- **Database connection.** Specifies the connection string to the database. Click on the **Define** button opens a Database dialog box, where you can configure a connection to the database, including database type, table name, and user credentials. You have to connect to the SQL-enabled database. That rules out CSV files (comma separated files) and Microsoft Excel spreadsheets.

  The configuration details depend on the type of selected database. The options in the dialog box depend on the database driver that you use. For more information, see user guide for your database.

- **Check database in the time intervals.** Specifies the time interval in which the database will be polled for the records.

The options for **Detection Options** and **Advanced** allow you to fine-tune the record detection mechanism. When the records are acquired from the database, the Action tab will automatically display the object For Each Record, where you can map the table fields to label variables.

- **Get records based on unique incremental field value.** In this case the trigger will monitor specified auto-incremental numeric field in the table. NiceLabel Automation will remember the field's value for the last processed record. At the next polling interval only the records with values greater than the remembered value will be acquired. To configure this option, you have to select the table name where the records reside `(table name)`, select the auto-incremental field `(key field)` and the starting value for the field `(key field default value)`. Internally, the variable `KeyField` is used to reference to the current value of key field.

  > It's a good practice to monitor the auto-incremental field in the database table so you will capture all new records.

- **Get records and delete them.** In this case all records are acquired from the table and then deleted from the table. To configure this option, you have to select the table name where the records reside (table name).
- **Get records and update them.** In this case all records are acquired from the table and then updated. You can write a custom value into one field in the table as indication 'this records has been already printed'. To configure this option, you have to select the table name, where the records reside `(table name)`, select the field that you want to update `(update field)`, and enter the value that will be stored in the field `(update value)`. Internally, the variable `UpdateValue` is used to reference the current value of Update value field.
- **Get and manage records with custom SQL.** In this case the record extraction and field updates are entirely up to you. To configure this option, you have to provide a custom SQL statement to acquire records `(search SQL statement)` and custom SQL statement to update the records after processing `(update SQL statement)`. Click the **Test** button to test-execute your SQL statements and see the result on-screen. You can also use the internal variables `KeyField` and `UpdateValue` as in the previous two options. You have to put colon (`:`) in front of the variable name in your SQL statement to identify it as variable.

Show SQL statement. Expand this section to see the generated SQL statement and write your own statement, if you have selected the option **Get and manage records with custom SQL**.

Previewing SQL Execution

When you extract and modify records using the **Get and manage records with custom SQL**, you can test-execute the SQL sentences to see what the effect would be. To open the Data Preview section for testing the SQL statement, click the **Load** button in the toolbar of SQL edit area. When you use variables in the SQL statement to filter the records, you have to put a colon character (`:`) in front of the variable. NiceLabel Automation will use the variable value. Enclose the variable in square brackets. When testing the SQL statement, enter the values of variables on-screen.

```
SELECT * FROM Table
WHERE ProductID = :[ID]
```

> If you have Data Preview opened and have just added some variables in the script, click **Test** button twice (to close and open Data Preview section) to update the list of variables in the preview.

- **Simulate execution.** Specifies that all changes made to the database are ignored. The database transaction is reverted so no updates are written to the database.

Execution

The options in Execution specify when the database updating will take place. The update type depends on the Detection Options for the trigger.

- **Before processing actions.** Specifies that records will be updated before the actions defined for this trigger have started to execute.
- **After processing actions.** Specifies that records will be updated after the actions defined for this trigger have been executed.

Record will be updated in either case, (1) there was error executing the actions and (2) there was no error executing the actions. If you want to update records only after the data provided by the record has been successful used in the action (such as Print Label action), then manually update the them. For more information, see topic Execute SQL Statement.

Other

- **Supervised printing.** Enables the synchronous printing mode. Use it whenever you want to send the print job status back to the 3rd party application. For more information, see topic Synchronous Print Mode.
- **Scripting language.** Specifies the scripting language enabled for the trigger. All **Execute script** actions that you use within a single trigger use the same scripting language.

Security

- **Lock and encrypt trigger.** Enables the trigger protection. When enabled, the trigger is locked and cannot be edit, and actions become encrypted. Only the user with a password can unlock the trigger and modify it.

TCP/IP Server Trigger

To learn more about triggers in general, see topic Triggers.

The TCP/IP trigger event occurs when data is received on the monitored socket (IP address and port number).

Typical usage: The existing business system executes a transaction, which in effect sends the data to NiceLabel Automation server on a specific socket. The contents of the data might be structured in CSV, XML and other formats, or it can be structured in a legacy format. In either way, NiceLabel Automation will read the data, parse values using filters and print them on labels. Data is parsed on-the-fly, it doesn't have to be saved to disk.

General Settings

This section allows you to configure the most important file trigger settings.

- **Name.** Specifies the unique name of the trigger. The names helps you distinguish between different triggers when you configure them in Automation Builder and later run them in Automation Manager.
- **Description.** Provides a possibility to describe the functionality of this trigger. You can use it to write short explanation what the trigger does.
- **Port.** Specifies the port number where incoming data will be accepted on. Use the port number that is not in use by some other application. If the selected port is in use, you won't be able to start the trigger in Automation Manager.

If your server has multi-homing enabled (more IP addresses on one or more network cards), NiceLabel Automation will respond on defined port on all IP addresses.

- **Maximum number of concurrent connections.** Specifies the maximum number of accepted connections. That many concurrent clients can send data to the trigger.

The options in the **Execution Event** section specify when the trigger should fire and start executing actions.

- **On client disconnect.** Specifies that trigger will fire after the client sends data and closes the connection. This is a default setting.

If you want to send the print job status back to the 3rd party application as a feedback, don't use this option. If the connection is left open, you can send feedback using the action **Send data to TCP/IP port** with the parameter *Reply to sender*.

- **On number of characters received.** Specifies that trigger will fire when the required number of characters has been received. In this case the 3rd party application can keep a connection open and continuously sends data. Each chunk of data must be of the same size.
- **On sequence of characters received.** Specifies that the trigger will fire every time when the required sequence of characters has been received. You would use this option if you know that the 'end of data' is always identified by a unique set of characters. You can insert special (binary) characters using the button next to the edit field.
- **When nothing is received after the specified time interval.** Specifies that the trigger will fire after a required time interval passes since the last character has been received.

Execution

- **Allow connections from the following hosts.** Specifies the list of IP addresses or host names of the computers that are allowed to connect to the trigger. Put each entry in a new line.
- **Deny connections from the following hosts.** Specifies the list of IP addresses or host names of the computers that are not allowed to connect to the trigger. Put each entry in a new line.
- **Welcome message.** Specifies the text message that is returned to the client each time it connects to the TCP/IP trigger.
- **Answer message.** Specifies the text message that is returned to the client each time the actions execute. Use this option when the client doesn't disconnect upon data send and expects the answer when action execution has ended. The answer message is hard-coded and thus always the same.
- **Message encoding.** Specifies the data encoding scheme, so the special characters can be correctly processed. NiceLabel Automation can automatically detect the data encoding, based on BOM header (text files), or encoding attribute (XML files).

Other

- **Supervised printing.** Enables the synchronous printing mode. Use it whenever you want to send the print job status back to the 3rd party application. For more information, see topic Synchronous Print Mode.
- **Scripting language.** Specifies the scripting language enabled for the trigger. All **Execute script** actions that you use within a single trigger use the same scripting language.

Security

- **Lock and encrypt trigger.** Enables the trigger protection. When enabled, the trigger is

locked and cannot be edit, and actions become encrypted. Only the user with a password can unlock the trigger and modify it.

HTTP Server Trigger

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

To learn more about triggers in general, see topic Triggers.

The HTTP trigger event occurs when data is received on the monitored socket (IP address and port number). Contrary to TCP/IP trigger the received data is not in a raw data stream, but must include the standard HTTP header. The 3rd party application must use the POST request method and provide the data in message body.

Typical usage: The existing business system executes a transaction, which in effect sends the data to NiceLabel Automation server formatted as HTTP POST message on a specific socket. The contents of the data might be structured in CSV, XML and other formats, or it can be structured in a legacy format. In either way, NiceLabel Automation will read the data, parse values using filters and print them on labels. Data is parsed on-the-fly, it doesn't have to be saved to disk.

General Settings

This section allows you to configure the most important file trigger settings.

- **Name.** Specifies the unique name of the trigger. The names helps you distinguish between different triggers when you configure them in Automation Builder and later run them in Automation Manager.
- **Description.** Provides a possibility to describe the functionality of this trigger. You can use it to write short explanation what the trigger does.
- **Port.** Specifies the port number where incoming data will be accepted on. Use the port number that is not in use by some other application. If the selected port is in use, you won't be able to start the trigger in Automation Manager.

  If your server has multi-homing enabled (more IP addresses on one or more network cards), NiceLabel Automation will respond on defined port on all IP addresses.

- **Wait for trigger execution to finish.** The HTTP protocol requires the receiver (in this case NiceLabel Automation) to send a numeric response back to the sender indicating the status of the received message. By default, NiceLabel Automation will response with code 200, indicating that data was successfully received. However, you can use the HTTP response codes to indicate the status of the print job. This option specifies that trigger doesn't send the response immediately after data is received, but waits until all actions have been executed. If you want to send feedback about print process, make sure to enable synchronous print mode. For more information, see topic Synchronous Print Mode.
  The available response codes are:

Response Code	Description
200	All actions executed successfully.
401	Unauthorized, wrong username and password were specified.
500	There were errors during action execution.

- **Maximum number of concurrent requests.** Specifies the maximum number of accepted connections. That many concurrent clients can send data to the trigger.
- **Enable authentication.** Specifies that incoming messages include the username and password. Only messages with matching credentials will be accepted.

Other

- **Supervised printing.** Enables the synchronous printing mode. Use it whenever you want to send the print job status back to the 3rd party application. For more information, see topic Synchronous Print Mode.
- **Scripting language.** Specifies the scripting language enabled for the trigger. All **Execute script** actions that you use within a single trigger use the same scripting language.

Security

- **Lock and encrypt trigger.** Enables the trigger protection. When enabled, the trigger is locked and cannot be edit, and actions become encrypted. Only the user with a password can unlock the trigger and modify it.

Web Service Trigger

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

To learn more about triggers in general, see topic Triggers.

The Web Service trigger event occurs when data is received on the monitored socket (IP address and port number). The data must follow the SOAP notation (XML data encoded into HTTP message). The Web Service interface is described in the WSDL document available with each defined Web Service trigger. The Web Service can provide a feedback about print job status, but you have to enable the synchronous processing mode. For more information, see the topic Print Job Status Feedback.

Typical usage: The existing business system executes a transaction, which in effect sends the data to NiceLabel Automation server on a specific socket formatted as SOAP message. The contents of the data might be structured in CSV, XML and other formats, or it can be structured in a legacy format. In either way, NiceLabel Automation will read the data, parse values using filters and print them on labels. Data is parsed on-the-fly, it doesn't have to be saved to disk. Typically, Web Service would be used by programmers to integrate label printing in their own applications.

General Settings

This section allows you to configure the most important file trigger settings.

- **Name.** Specifies the unique name of the trigger. The names helps you distinguish between different triggers when you configure them in Automation Builder and later run them in Automation Manager.
- **Description.** Provides a possibility to describe the functionality of this trigger. You can use it to write short explanation what the trigger does.
- **Port.** Specifies the port number where incoming data will be accepted on. Use the port number that is not in use by some other application. If the selected port is in use, you won't be able to start the trigger in Automation Manager.

  If your server has multi-homing enabled (more IP addresses on one or more network cards), NiceLabel Automation will respond on defined port on all IP addresses.

- **Maximum number of concurrent calls.** Specifies the maximum number of accepted connections. That many concurrent clients can send data to the trigger.
- **WSDL style.** Specifies the style of the SOAP messages. It can be either Remote Procedure Call (RPC) or a document style. Choose the style that is supported in your application providing data to NiceLabel Automation.

Other

- **Supervised printing.** Enables the synchronous printing mode. Use it whenever you want to send the print job status back to the 3rd party application. For more information, see topic Synchronous Print Mode.
- **Scripting language.** Specifies the scripting language enabled for the trigger. All **Execute script** actions that you use within a single trigger use the same scripting language.

Security

- **Lock and encrypt trigger.** Enables the trigger protection. When enabled, the trigger is locked and cannot be edit, and actions become encrypted. Only the user with a password can unlock the trigger and modify it.

WSDL Document

If you define Web Service trigger on port 12345 and start the trigger in Automation Manager, its WSDL will be available at:

```
http://localhost:12345
```

The Web Service interface defines one function as defined in the WSDL document. The main part of the definition is the following:

```
<wsdl:message name="WebSrviTrg_ExecuteTrigger_InputMessage">
<wsdl:part name="text" type="xsd:string"/>
<wsdl:part name="wait" type="xsd:boolean"/>
</wsdl:message>
<wsdl:message name="WebSrviTrg_ExecuteTrigger_OutputMessage"
<wsdl:part name="ExecuteTriggerResult" type="xsd:int"/
<wsdl:part name="errorText" type="xsd:string"/>
</wsdl:message>
```

There are two input variables (you provide their values):

- **text.** This is the provided string data, which can be structured as CSV, XML and other formats, or it can be structured in a legacy format.
- **wait.** This is boolean field that specifies if you will wait for the print job status response and if Web Service should provide feedback.

There are two optional output variables (you receive their values, if you requested them):

- **ExecuteTriggerResult.** The integer response will contain value 0 if there was no problems processing the data, and it will contain an integer greater than 0, when error(s) did occur. The application executing the Web Service call to NiceLabel Automation can use the response as error indicator.
- **ErrorText.** This string value will contain the print job status response. If there was no error processing the print job, the value is empty string. If there was an error, the value contains the descriptive error message.

Using Variables

Variables

Variables are used as containers for data values. You need variables to transfer values to the label in **Print Label** action, or to use values in other data-manipulation actions. Typically, the filter will extract values from the data streams received by trigger and will values into variables. For more information, see topic Understanding Filters.

Usually, you want to send the values of variables to the label template and print label. The mechanism to send variables values to labels works using following automatic mapping way - trigger variable will be sent to the label variable of the same name. You can define variables in one of three ways:

- **Import variables from label file.** For the above explained automatic mapping it makes a good practice to import your variables from the label each time. This action ensures that variable names match and saves time. The imported variable doesn't inherit just the variable name, but also supported variable properties, such as length and default value.
- **Manually define variables.** When manually defining variables, you have to be extra careful to use the same names as variables in the label. You would manually define the variables that don't exist in the label, but you need them inside the trigger.

  An example would be variables, such as `LabelName`, `PrinterName`, `Quantity` and similar variables that you need to remember the label name, printer name, quantity or other meta-values assigned by the filter.

- **Enabling internal variables.** Values for internal variables are assigned by NiceLabel Automation and are available as read-only values. For more information, see topic Internal Variables.

Properties

- **Name.** Specifies the unique variable name. Names are not case sensitive. Although you can use spaces in variable names, it's a better practice not to. Even more so if you use variables in scripts or in conditions on actions, because you will have to enclose them in square brackets.
- **Allowed characters.** Specifies the list of characters the value can occupy. You can select between *All* (all characters are accepted), Numeric (only digits are accepted), and Binary (all characters and control codes are accepted).
- **Limit variable length.** Specifies the maximum number of characters the variable can occupy.
- **Fixed length.** Specifies that the value must occupy exactly as many characters as defined by its length.

  You must limit variable length for certain objects on the label, such as bar code EAN-13, which accepts 13 digits.

- **Value required.** Specifies that the variable must contain a value.
- **Default value.** Specifies a default value. If the variable is not assigned with any value, then default value will be always used.

Using Compound Values

Some objects in trigger configuration accept compound values. The contents can be a mixture of fixed values, variables and special characters (control codes). The objects accepting compound values are identified by a small arrow button to the right side of the object. You can click the arrow button to insert either variable or special character.s1

You can enter the fixed value for the variable.

```
This is fixed value.
```

You can also define the compound value, combined out of values of variables and fixed values. The variable names must be enclosed in square brackets `[]`. You can enter variables manually, or insert them. At processing time, the values of variables will be merged together and used as a result.

```
[variable1] // This is fixed value [variable2][variable3]
```

You can also add special characters to the mix. You can enter the special characters manually, or insert them. For more information, see topic Entering Special Characters.

```
Form feed will follow this fixed text <FF>
```

Internal Variables

Internal variables are predefined by NiceLabel Automation. Their values are assigned automatically and are available in ready-only mode. The icon with lock symbol in front of the variable name distinguish internal variables from user-defined variables. You can use internal variables in your actions in the same way as you would use user-defined variables. The trigger internal variables are internal to each trigger.

Internal variable	Available in trigger	Description
ActionLastErrorDesc	All	Provides the description of the error that occurred last. You can use this value in a feedback to host system, identifying the cause of the fault.
ActionLastErrorID	All	Provides the ID of the error that occurred last. This is integer value. When value is 0, there was no error. You can use this value in conditions, evaluating if there was some error or not.
BytesOfReceivedData	TCP/IP	Provides the number of bytes received by the trigger.
ComputerName	All	Provides the name of the computer where the configuration runs.
ConfigurationFileName	All	Provides the path and file name of the current configuration (.MISX file).
ConfigurationFilePath	All	Provides the path of the current configuration file. Also see description for ConfigurationFileName.
DataFileName	All	Provides the path and file name of the working copy of received data. Each time the trigger accepts the data, it makes a backup copy of it to the unique file name identified by this variable.
Database	Database	Provides the database type as configured in the trigger.
Date	All	Provides the current date in the format as specified by system locale, such as 26.2.2013.
DateDay	All	Provides the current number of the day in a month, such as 26.

DateMonth	All	Provides the current number of the month in the year, such as 2.
DateYear	All	Provides the current number of the year, such as 2013.
DefaultPrinterName	All	Provides the name of printer driver, which is defined as default.
DriverType	Database	Provides the name of the driver used to connect to the selected database.
NumberOfRowsReturned	Database	Provides the number of rows that the trigger gets from a database.
Hostname	TCP/IP	Provides the host name of device/computer connecting to the trigger.
LocalIP	TCP/IP	Provides the local IP address on which the trigger responded to. This is useful if you have multi-homing machine with serveral network interface cards (NIC) and want to determine to which IP address the client connected to. This is useful for printer replacement scenarios.
PathDataFileName	All	Provides the path in the DataFileName variable, without the file name. Also see description for DataFileName.
PathTriggerFileName	File	Provides the path in the TriggerFileName variable, without the file name. Also see description for TriggerFileName.
Port	TCP/IP, HTTP, Web Service	Provides the port number as defined in the trigger.
RemoteHTTPIP	HTTP	Provides the host name of device/computer connecting to the trigger.
RemoteIP	Web Service	Provides the host name of device/computer connecting to the trigger.
ShortConfigurationFileName	All	Provides the file name of the configuration file, without a path, Also sSee description for ConfigurationFileName.
ShortDataFileName	All	Provides the file name to the DataFileName variable, without the path. Also see description for DataFileName.
ShortTriggerFileName	File	Provides the file name to the TriggerFileName variable, without the path. Also see description for TriggerFileName.
SystemUserName	All	Provides the Windows name of the logged-in user.
TableName	Database	Provides the name of the table as used in the trigger.
Time	All	Provides the current time in the format as specified by system locale, such as 15:18,
TimeHour	All	Provides the current hour value, such as 15.
TimeMinute	All	Provides the current minute value, such as 18.
TimeSecond	All	Provides the current second value, such as 25.
TriggerFileName	File	Provides the file name that triggered actions. This is useful when you monitor set of files in the folder, so you can identify which file exactly triggered actions.
TriggerName	All	Provides the name of the trigger as defined by the user.
Username		Provides the NiceLabel Automation username of the currently logged in user. The variable has contents only if the user login is enabled.

Global Variables

Global variables are a type of variable that can be used on different labels. Global variables are defined outside of the label file and remember the last-used value. Global variables are typically defined as global counters. Global variable will provide a unique value for every label requesting a new value. File locking takes place ensuring uniqueness of each value.

Global variables are defined in the label designer, the NiceLabel Automation will only use it. If you have your NiceLabel Automation installed on different computer than NiceLabel designer, you will have to copy the definition file for global variables to NiceLabel Automation machine, where print production takes place.

To copy the global variables to the NiceLabel Automation machine, do the following:

1. On NiceLabel Automation machine, go to the folder `%PROGRAMDATA%\EuroPlus` (for older Windows systems, go to `%ALLUSERSPROFILE%\EuroPlus`).
2. Make sure the folder `Variables` exists, so you will have the path as following.

   On Windows Vista, Windows 7, Windows Server 2008, Windows Server 2012 and above

   ```
   c:\ProgramData\EuroPlus\Variables
   ```

   On Windows XP, Windows Server 2003

   ```
   c:\Documents and Settings\All Users\EuroPlus\Variables
   ```

3. On the computer with NiceLabel designer, go to the same folder.
4. Copy the files `GLOBAL.TDB` and `GLOBALS.TDB.SCH` from NiceLabel designer machine to NiceLabel Automation machine.

Using Actions

Actions

The Actions section specifies the list of actions that will execute every time the trigger fires.

- **Defining actions.** To define the action, click the action icon in the Insert Action ribbon group. The main ribbon contains commonly used actions. To see all available actions, click **All Actions** button. To see available commands over the selected action, right-click it and select command from the list.
- **Nested actions.** Some actions cannot be used on their own. Their specific functionality requires them to be nested below some other action. Use buttons in **Action Order** ribbon group to change action placement. Each action is identified with the ID number that shows its position in the list, including nesting. This ID number will be displayed in the error message so you can find the problematic action easier.

  The **Print Label** action is a good example of such action. You have to position it under the **Open Label** action, so it references the exact label to print.

- **Action execution.** The actions in the list will execute just once per trigger. The action execution if from top to bottom, so order of actions is important. There are two exceptions. The actions **For Loop** and **Use Data Filter** will execute nested actions many times. For loop as many times as defined in its properties, Use Data Filter as many times as there are records in a dataset returned from the associated filter.
  NiceLabel Automation runs as service under a specified Windows user account and inherits

security permissions from the account. For more details, see topic Running in Service Mode.

- **Conditional actions.** Every action can be conditional. Conditional action only runs when the provided condition allows it to be run. Condition is one line script (VB Script or Python). To define condition, click the **Show execution and error handling options** in action properties to expand the possibilities.
- **Identifying actions that are in configuration error.** When the action is not completely configured, it will be marked with red exclamation icon. Such action cannot execute. You can include such action in the list, but you will have to complete the configuration, before you can start the trigger. If one of the nested actions is in error, all parent expansion arrows (to the left of the action name) will also be colored red as an indicator of sub-action error.
- **Disabling actions.** By default, every newly created action is enabled and will execute when the trigger fires. You can disable the actions that you don't need, but still want to keep the configuration. A shortcut to action enabling & disabling is a check box in front of the action name in the list of defined actions.
- **Copying actions.** You can copy the action and paste it back in the same or some other trigger. You can use standard Windows keyboard shortuts, or right-click on the action.
- **Navigating the action list.** You can use your mouse to select the defined action and then click the respective arrow button in **Action Order** group in the ribbon. You can also use keyboard. The cursor keys will move selection in the action list, Ctrl + cursors keys will move the action position up and down, and also left and right for nesting.

Delete File

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

Deletes file on the disk. NiceLabel Automation runs as service under defined Windows user account. Make sure that account has permissions to delete file in the specified folder. For more information, see topic Access to Network Shared Resources.

File

- **File name.** Specifies the path and file name. They can be hard-coded, and the same file will used every time. If you use just file name without the path, the folder where configuration file (.MISX) is saved will be used. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

> For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Execute Script

Enhances the software functionality by using the custom Visual Basic or Python scripts. You can use this function if the built-in actions don't satisfy your data-manipulation requirements. NiceLabel Automation runs as service application and as such doesn't have the access to the desktop, so you cannot use functions, such as as `MsgBox()` to interact with desktop. Also make sure that Windows account under which the service runs has the privileges to execute the commands in the script. For more information, see topic Access to Network Shared Resources.

> The script type is configured per trigger in the trigger properties. All Execute Script actions within one trigger must be of the same type.

Script

Defines the script that will be executed. You can use the on-screen editor, or run the external **Script Editor**. The external editor also contains reference for all available functions and script objects. NiceLabel Automation includes some add-on functions, such as check-digit algorithms for various bar codes. The add-on functions are accessible from the Script Editor.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

> For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Execute SQL Statement

> The functionality from this topic is available in **NiceLabel Automation Enterprise**.

Sends SQL commands to an SQL server and collect the results. Use the commands SELECT, INSERT, UPDATE, and DELETE.

You would use this action for two purposes.

- **Obtain additional data from the database.** The trigger will receive data for label printing, but not all required values. For example, the trigger receives the value for `Product ID` and `Description`, but no `Price`. We have to look the value for Price up in the SQL database. For this purpose the **Execute SQL Statement** action will include a command, such as the following.

```
SELECT Price FROM Products
WHERE ID = :[Product ID]
```

- **Update the database.** When the label is printed, you want to update the record in the database signaling the system that the particular records has been already processed. For example, you would set the table field `AlreadyPrinted` to `True` for the currently processed record.

```
UPDATE Products
SET AlreadyPrinted = True
WHERE ID = :[Product ID]
```

  Or you would delete the current record from a database, because you don't need it anymore.

```
DELETE FROM Products
WHERE ID = :[Product ID]
```

The `ID` is field in the database, `Product ID` is variable defined in the trigger and got value assigned in some filter. To use value of a variable inside SQL statement, you have to put colon (:) in front of the variable name.

Database Connection

Defines the connection parameters to the database. Before you can send SQL sentence to the database, you have to set up the connection to it. Click Define button and follow on-screen instructions. You can connect to a data source that can be controlled with SQL commands, so you cannot use text files (CSV) and Excel files.

SQL Statement

Defines the SQL statement --or query-- to will execute. You can use statements from Data Manipulation Language (DML) to execute queries upon existing database tables. You can use the standard SQL statements, such as SELECT, INSERT, DELETE and UPDATE, including JOINS, function and keywords. You cannot use statements from Data Definition Language (DDL) to create databases and tables (CREATE DATABASE, CREATE TABLE), or to delete them (DROP TABLE).

The editor control allows you to **Save/Load** the SQL statements to file. Clicking the **Test** button open the Data Preview section, where you can test execution of SQL statements.

- **Execution mode.** Specifies the explicit mode of execution. With some complex SQL queries it becomes increasingly difficult to automatically determine what is the supposed action. If the built-in logic has troubles identifying your intent, manually set the main action.
  - **Returns set of records (SELECT).** You expect to receive dataset with records.
  - **Does not return set of records (INSERT, DELETE, UPDATE).** You are executing query that will not return the records. You want to either insert new records, delete or update existing records. The result will be status response about how many rows very affected by your query.

Save Result to Variable

Defines the variable that will store the result of the SQL statement.

- **Result of SELECT statement.** When you execute the SELECT statement, the result will be dataset of records. You will receive the CSV-formatted text contents. The first line will contain field names returned in a result. The next lines will contain records.

To extract the values from the returned dataset and use them in other actions, define the Configuring Structured Text Filter and execute action Use Data Filter upon the contents of this variable.

- **Result of INSERT, DELETE and UPDATE statements.** When you use INSERT, DELETE and UPDATE statements, the result will be number indicating the number of records affected in the table.

Data Preview

This section allows you to test the execution of your SQL statement upon a live data. To protect the data from accidental updates, make sure the option **Simulate execution** is enabled. The statements INSERT, DELETE and UPDATE will execute, so you will have feedback about how many records will be affected, then the transactions will be reversed.

If you use trigger variables in the SQL statement, you will be able to enter their values for the test execution.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

For Loop

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

Executes the actions defined below this action multiple times. You would use this action to when you want to execute a group of nested actions many times. All nested actions will be executed in a loop as many times as defined by the difference between start value and end value.

Loop Settings

- **Start value.** Specifies the reference for the start point. You can use negative value. The option **Variable** enables the variable start value. You must select a variable that will contain numeric value for start.
- **End value.** Specifies the reference for the end point. You can use negative value. The option **Variable** enables the variable end value. You must select a variable that will contain numeric value for end.
- **Save loop variable to a variable.** Saves the current loop step value into a selected variable. The loop step value can contain any value between start and end value. You would save the value to variable to use it in some other action to know with the current iteration.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Load Variable Data

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Loads values of one or multiple variables from the associated file as were saved to file by the action **Save Variable Data**. This action allows you to exchange data between triggers. You can load a particular variable or all variables that exist in the file.

File

- **File name.** Specifies the file name where the variable values will be loaded from. It can be hard-coded, and values will be loaded from the same file every time. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.

File Structure

This section defines the structure of the variable file. The structure has to match the structure as was used to save the variables to file.

- **Delimiter.** Specifies the delimiter in the data file. You can select a predefined delimiter, or enter a custom one.
- **Text qualifier.** Specifies the text qualifier. You can select a predefined delimiter, or enter a custom one.
- **Encoding.** Specifies the encoding mode used in the data file. UTF-8 makes a good default selection.

Variables

This section defines the variables that will be read from the data file. Values of the existing variables will be overwritten with values from the file.

- **All variables.** Specifies that all variables defined in the data file will be read.
- **Selected variables.** Specifies that only the selected variables will be read from the data file.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Message

Writes a custom entry into the log file.

Usually, the log file contains application-generated strings and error descriptions. Use this action to write custom string. This is useful for configuration troubleshooting.

Contents

- **Caption.** Specifies title of the custom message. The option **Variable** enables the variable title. You must select a variable that will contain the title when trigger is executed.
- **Message.** Specifies contents of the custom message. The option **Variable** enables the variable title. You must select a variable that will contain the title when trigger is executed. Usually, you will prepare variable contents in some other action, then use it here.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.

- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Open Document / Program

Interfaces with external program and executes it in the command-line. The external program can execute some additional processing and provide result back to the NiceLabel Automation. You can use the name of the executable in the command-line, or you can provide the file name to open it in the associated application. Because NiceLabel Automation runs in service mode, the latter option would only make sense if you allow the service to interact with the desktop.

You can feed the value of variable(s) to the program by listing them in the command-line in square brackets.

```
C:\Applications\Processing.exe [variable1] [variable2]
```

To receive data from the external application, the application must save it do disk, from where you can read it back into trigger.

File

- **File name.** Specifies the path and file name. They can be hard-coded, and the same file will used every time. If you use just file name without the path, the folder where configuration file (.MISX) is saved will be used. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.

Execution Options

- **Hide window.** Specifies that the application's window will not be shown to the user. Because NiceLabel Automation runs as service application, the window won't be shown until you allow the service to interact with the desktop.
- **Wait for completion.** Specifies that action execution will wait for this action to complete before continuing with the next action in the list. Enable this option if the next action depends on the result from the external application.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is

a method to not execute action every time, but only when monitored variables have certain values.

- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Open Label

Specifies the name of label file for printing. When the action is executed the specified label template will be opened in memory. There is no limit on the number of labels that can be opened concurrently.

In this example the NiceLabel Automation will load the label `label.lbl` from the folder `C:\ProjectA\Labels`.

```
C:\ProjectA\Labels\label.lbl
```

If you don't specify the file path, NiceLabel Automation will try to load label from the folder where configuration file (.MISX) is saved, then from the label folder as specified in the Options. You can also use relative paths to reference your label files. For example, when the action receives the following input the label `label.lbl` will load relatively from the location of configuration file - two folders up, then down to folder `ProjectA` and then to folder `Labels`.

```
..\..\ProjectA\Labels\label.lbl
```

NiceLabel Automation runs as service under the defined Windows account and with inherited permissions from that account. Make sure the account has at least read-only access to the label files. A good practice is to use the UNC notation for network locations (e.g. use `\\server\share\label.lbl` and not mapped drive `G:\label.lbl`). For more information, see topic Access to Network Shared Resources.

File

- **Label.** Specifies the label name. It can be hard-coded, and the same label will print every time. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.

- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Print Label

Executes the label printing. The action cannot be used on its own. You must always nest this action under the Open Label action to reference the label to print. This allows you to have many labels opened at the same time, and you can specify which label must print. When issuing this command the label will print using the printer driver defined in the label template. If that printer driver is not found on the system, the label will print using system default printer driver. You can override the printer driver using the command Set Printer.

To achieve high performance label printing, NiceLabel Automation enables two settings by default:

- **Parallel processing.** Multiple print processes are all carried out simultaneously. The number of background printing threads depend on the hardware, specifically on the processor type. Each processor core can accommodate one printing thread, and this default can be changed. For more information, see topic Changing Multi-threaded Printing Defaults.
- **Asynchronous mode.** As soon as the trigger pre-processing completes and the instructions for the print engine are available, the printing thread takes the over. The control is returned to the trigger so it can accept the next incoming data stream as soon as possible. When the printing is done in the synchronous mode , the control is not returned to the trigger until the print process is finished with print file generation. This can take a while, but the trigger has a benefit of providing the feedback back to data-providing application. For more information, see topic Synchronous Print Mode.

Number of Labels

This section specifies the number of labels you want to print.

- **Fixed.** Specifies the label quantity to print every time.
- **Variable.** Specifies the variable that will define the label quantity. Value of the variable is usually assigned by the action **Use Data Filter** and must be integer.
- **Unlimited.** Typically, you would use this option in two scenarios.
  1. Indicate to the printer to continuously print the same label until it is switched off, or it receives a command to clear its memory buffer.
  2. The trigger doesn't provide and data, but only acts as a signal that "event has happened". The logic to acquire necessary data is on the label. Usually, a connection to a database is configured on the label and at every trigger the label must connect to the database, and acquire all records from the database. In this case, the option "unlimited" is understood as "print all records from the database".
- **Variable quantity.** Specifies that some label variable contains the label quantity information. The trigger doesn't receive the number of labels to print so it passes the decision to

the label template. The label might contain a connection to a database, which will provide the label quantity, or there is some other source of quantity information. One label variable must be defined as "variable quantity". For more information, see label designer's user guide.

Advanced

This section specifies non-frequently used label quantity related settings.

- **Number of skipped labels.** Specifies the number of labels that will be skipped on the first page of labels. The sheet of labels might be printed once already, but not entirely. You can re-use the same sheet by offsetting the starting position. This option is applicable, when you print labels to sheets of labels, not rolls of labels, so it's effective for office printers not label printers. The value can be hard-coded, or some variable can provide the number.
- **Identical label copies.** Specifies the number of label copies to make for each unique label. This option produces the same result as the main Number of Labels option, when you have fixed labels. With variable labels, such as labels using counters, you can get the real label copies.
- **Label sets.** Specifies how many times the entire label printing process should repeat. For example, the trigger will receive a CVS contents with 3 lines of data, so 3 labels are expected to print (1, 2, 3). If you set this option to 3, the printout will be in the following order 1, 2, 3, 1, 2, 3, 1, 2, 3.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Printer Status

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Communicates with the printer to acquire its real-time state. As a result the information about errors, spooler status, number of jobs in the spooler is collected, so you can identify possible errors. There are some prerequisites to enable printer status reporting, such as:

- You must use NiceDriver for your printer.
- The printer must be capable of reporting the live status.

- The interface you use to connect to the printer must support bidirectional messaging.

Examples of possible usage. (1) You will verify the printer status before printing. If the printer is in error state, you will print the label to the backup printer. (2) You will count the number of jobs waiting in a spooler of main printer. If there are too many, you will print label to alternative printer. (3) You will verify the printer status before printing. If the printer is in error state, you will not print labels, but report the error back to the main system using any of the outbound actions, such as Send Data to TCP/IP Port, Send Data to HTTP, Execute SQL Statement, or Web Service.

Printer

- **Printer name.** Specifies the printer name. You can select the printer from the list of locally installed printer drivers, or you can enter any printer name. The option **Variable** enables the variable printer name. When enabled, you must select a variable that will contain the printer name when trigger is executed. Usually, the value to the variable is assigned by a filter.

Data Mapping

This section defines the parameters that are returned as result of the Printer Status action.

- **Printer status.** Specifies the printer live status as string. If the printer is in multiple states, all states are merged together in one string, delimited by comma ",". If there is no problem with the printer, this field has no value. Printer status might be "Offline", "Out of labels", "Ribbon near end". There is no standardized reporting, so each printer brand can use different status messages.
- **Printer error.** Specifies the boolean (true/false) value of the printer error status.
- **Printer offline.** Specifies the boolean (true/false) value of the printer offline status.
- **Driver paused.** Specifies the boolean (true/false) value of the driver pause status
- NiceDriver **driver.** Specifies the boolean (true/false) value of the NiceDriver status. Provides information if the selected driver is NiceDriver.
- **Spooler status.** Specifies the spooler status as string, as is reported by the Windows system. The spooler can be simultaneously in several statuses. In this case the statuses are merged with comma ",".

Spooler status ID	Spooler status description
0	No status.
1	Printer is paused.
2	Printer is printing.
4	Printer is in error.

- **Spooler status ID.** Specifies the spooler status as number, as is reported by the Windows system. The spooler can be simultaneously in several statuses. In this case the status IDs contains added IDs. For example, value 5 represents statuse IDs 4 and 1, which translates to "Printer is in error, Printer is paused". Refer to the table above.
- **Number of jobs in the spooler.** Specifies the number of jobs that are in the spooler for the selected printer.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.

- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

> For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Read Data From Serial Port

Collects data received on the serial port (RS-232) and saves it to selected variable. You can use this action to communicate with the external serial port devices.

Port

- **Port name.** Specifies the port name, where your external device connects to. This can be a hardware COM port or virtual COM port.

Port Settings

This section displays options for the serial port connection. Make sure the settings here match the settings on your external device.

- **Bits per second.** Specifies the speed that the external device will use to communicate to the PC. The usual alias used with the setting is "baud rate".
- **Data bits.** Specifies the number of data bits in each character. 8 data bits are almost universally used in newer devices.
- **Parity.** Specifies the method of detecting errors in transmission. The most common parity setting, however, is "none", with error detection handled by a communication protocol (flow control).
- **Stop bits.** Stop bits sent at the end of every character allow the receiving signal hardware to detect the end of a character and to resynchronise with the character stream. Electronic devices usually use one stop bit.
- **Flow control.** A serial port may use signals in the interface to pause and resume the transmission of data. For example, a slow device might need to handshake with the serial port to indicate that data should be paused while the device processes received data.

Options

- **Read delay.** Specifies the optional delay when reading the data from the serial port. After the delay, the entire contents of the serial port buffer will be read.
- **Send initialization data.** Specifies the string that is sent to selected serial port before data is read. This provides the functionality to initialize the device to be able to provide the data. You can also use it to send a specific question to the device, and receive the specific answer. Click the arrow button to insert special characters, such as control codes. For more information, see topic Entering Special Characters.

Data Extraction

- **Enable data extraction.** Provides a functionality to extract part of the received data. You can define the start and end position. All characters within these positions will be extracted. To use stronger extraction techniques, you can parse the received data through filters. For more information, see topic Understanding Filters.

Result

- **Save data to variable.** Specifies the variable that will store the received data. Once you have captured data and saved it to variable, you can manipulate it using filters, and/or as input to other actions.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Redirect Printing To File

Diverts the print job to file. Instead of sending the created print file to the printer port as defined in the printer driver, the printout is redirected to file. You can append data to the existing file, or overwrite existing file.

NiceLabel Automation runs as service under defined Windows user account. Make sure this user account has privileges accessing the specified folder with read/write permissions. For more information, see topic Access to Network Shared Resources.

File

- **File name.** Specifies the file name. It can be hard-coded, and printing will be redirected to the same file every time. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.
- **Overwrite the file.** If the specified file already exists on the disk, it will be overwritten.
- **Append data to the file.** The job file will be appended to the existing data in the provided file.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Run Command File

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Executes the commands in the selected command file. All types of files provide commands that NiceLabel Automation will execute in order from top to bottom. Command files usually provide data for a single label, but you can define files of any level of complexity. For more information, see topic Reference and Troubleshooting.

File

- **File type.** Specifies the type of the command file to be executed.
- **File name.** Specifies the command file name. It can be hard-coded, and the same command file will execute every time. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.

How to receive a command file in a trigger and execute it

When the trigger receives the command file and you want to execute it, do the following:

1. In Variables tab, click the **Internal Variable** button in the ribbon.
2. In the drop down enable the internal variable `DataFileName`. This internal variable provides the path and file name to the file that contains data received by the trigger. In this case, the contents is command file. For more information, see topic Internal Variables.
3. In Actions tab, add the action to execute the command file, such as Run Command File, Run Oracle XML Command File, or Run SAP AII XML Command File.
   For the action **Run Command File**, select the type of the command file in **File type**.
4. Enable the option **Variable**.
5. Select the variable `DataFileName` from the list of available variables.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute.

You can use this functionality for testing.

- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Run Oracle XML Command File

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Executes printing with data from an Oracle XML-formatted file.

NiceLabel Automation internally supports XML files with the "Oracle XML" structure, which are defined by Oracle Warehouse Management software. Use this action as a shortcut to execute Oracle XML files directly without any need to parse them with XML filter and map values to variables. To be able to use this action, the XML file must conform to Oracle XML specifications. For more information, see topic Oracle XML Specifications

How to receive a command file in a trigger and execute it

When the trigger receives the command file and you want to execute it, do the following:

1. In Variables tab, click the **Internal Variable** button in the ribbon.
2. In the drop down enable the internal variable `DataFileName`. This internal variable provides the path and file name to the file that contains data received by the trigger. In this case, the contents is command file. For more information, see topic Internal Variables.
3. In Actions tab, add the action to execute the command file, such as Run Command File, Run Oracle XML Command File, or Run SAP AII XML Command File.
   For the action **Run Command File**, select the type of the command file in **File type**.
4. Enable the option **Variable**.
5. Select the variable `DataFileName` from the list of available variables.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.

- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Run SAP AII XML Command File

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Executes printing with data from an SAP AII XML-formatted file.

NiceLabel Automation internally supports XML files with the "SAP AII XML" structure, which are defined by SAP software. Use this action as a shortcut to execute SAP AII XML files directly without any need to parse them with XML filter and map values to variables. To be able to use this action, the XML file must conform to SAP AII XML specifications. For more information, see topic SAP AII XML Specifications.

How to receive a command file in a trigger and execute it

When the trigger receives the command file and you want to execute it, do the following:

1. In Variables tab, click the **Internal Variable** button in the ribbon.
2. In the drop down enable the internal variable `DataFileName`. This internal variable provides the path and file name to the file that contains data received by the trigger. In this case, the contents is command file. For more information, see topic Internal Variables.
3. In Actions tab, add the action to execute the command file, such as Run Command File, Run Oracle XML Command File, or Run SAP AII XML Command File.
   For the action **Run Command File**, select the type of the command file in **File type**.
4. Enable the option **Variable**.
5. Select the variable `DataFileName` from the list of available variables.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Save Data To File

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

Saves variable value or other data streams into the file. The service must have write access to the defined folder. For more information, see topic Access to Network Shared Resources.

File

- **File name.** Specifies the path and file name. They can be hard-coded, and the same file will used every time. If you use just file name without the path, the folder where configuration file (.MISX) is saved will be used. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.

If file exists

- **Overwrite the file.** Specifies that the specified will be overwritten, if it already exists on the disk.
- **Append data to the file.** Specifies that data will be written at the end of the file, if the file of defined name already exists.

Contents

- **Use data received by the trigger.** The file will contain the original data as received by the trigger. Effectively, this will make a copy of the incoming data.
- **Custom.** The data will contain the contents as provided in the text area. You can combine fixed values, variable values and special characters in the contents. To insert variables and special characters, click the arrow button to the right of the text area.
- **Encoding.** Specifies the encoding of the output file.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to

execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Save Variable Data

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Saves values of one or multiple variables to the associated file. This action allows you to exchange data between triggers. To read data back into trigger, use the action **Load Variable Data**. The values are saved in the CSV format with first line containing variable names. When variables have multi-line values the newline characters (CR/LF) will be encoded as `\n\r`. The service must have write access to the defined folder. For more information, see topic Access to Network Shared Resources.

File

- **File name.** Specifies the file name where the variable values will be saved into. It can be hard-coded, and values will be saved into the same file every time. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.

If File Exists

- **Overwrite the file.** Specifies that the existing data file will be overwritten with new data. The old contents is lost.
- **Append data to the file.** Specifies that the values of variables are appended to the existing data file. This option allows you to generate the "text database" file, such as CSV file.

File Structure

This section defines the structure of the variable file. The structure has to match the structure as was used to save the variables to file.

- **Delimiter.** Specifies the delimiter in the data file. You can select a predefined delimiter, or enter a custom one.
- **Text qualifier.** Specifies the text qualifier. You can select a predefined delimiter, or enter a custom one.
- **Encoding.** Specifies the encoding mode used in the data file. UTF-8 makes a good default selection.

Variables

This section defines the variables that will be read from the data file. Values of the existing variables will be overwritten with values from the file.

- **All variables.** Specifies that all variables defined in the data file will be read.
- **Selected variables.** Specifies that only the selected variables will be read from the data file.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute.

You can use this functionality for testing.

- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Send Custom Commands

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Executes the entered custom commands. You must always nest this action under the Open Label action to reference the label to which to apply the commands. For more information, see topic Custom Commands.

Majority of custom commands are available with individual actions, so in most cases you don't need custom commands.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Send Data To HTTP

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

Sends data to the destination Web server using HTTP protocol and POST method. You can connect to http:// and https:// URLs.

Connection Settings

- **Destination.** Defines the destination address, port and destination on the Web server. If the Web server runs on default port 80, you can skip the port number. You can hard-code the connection parameters and use fixed hostname or IP address. You can also use variable connection parameters. For more information, see topic Using Compound Values.

If the variable `hostname` provides the Web server name and the variable `port` provides the port number, you can enter the following for the destination:
`[hostname]:[port]`

- **Timeout.** Defines the timeout in which connection to the server will try to be established.
- **Wait for status reply.** Specifies that you want to receive the status feedback, weather the data was sent successfully. The HTTP status code returned from the Web server will be saved into selected variable. Status code in range 2XX are success code, common "OK" response is code 200. Codes 5XX are server errors.
- **Save status reply in a variable.** Defines the variable that will store the status code returned from the server.

Authentication

This section allows you to enter the credentials you need to connect to the Web server. You must enter username and password, which can be fixed or can be provided with value of the variable.

Contents

This section allows you to define the contents you want to send to the Web server. You can use fixed content, mix of fixed and variable content, or variable content alone. To insert variable content, click the button with arrow to the right of data area and insert variable from the list. For more information, see topic Using Compound Values. The content-type of the data will be set to `application/x-www-form-urlencoded`.

- **Data.** Specifies the contents that will be sent outbound.
- **Encoding.** Specifies the encoding of the send data.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to

execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Send Data To Printer

Sends data to the selected printer. Useful for sending pre-generated printer streams to any available printer. NiceLabel Automation uses the installed printer driver in pass-through mode just to be able to send data to the target port, where the printer is connected to, such as LPT, COM, TCP/IP or USB port.

Possible scenario. The logic to generate the printer stream is hard-coded into some application, which sends it to target printer. The company decided to change label printer with some other model. The generated print stream is no longer compatible with new printer. NiceLabel Automation can be configured to capture the original print stream , extract data from it / make modifications, and send the updated print stream to the new printer.

Printer

- **Printer name.** Specifies the printer name. You can select the printer from the list of locally installed printer drivers, or you can enter any printer name. The option **Variable** enables the variable printer name. When enabled, you must select a variable that will contain the printer name when trigger is executed. Usually, the value to the variable is assigned by a filter.

Data Source

This section allows you to define the contents you want to send to the printer.

- **Use data received by the trigger.** Defines that the trigger-received data it used. In this case you received the printer stream as input to the filter and want to redirect it to printer without any modification. The same result can be achieved by enabling the internal variable `DataFileName` and using the contents of file it refers to. For more information, see topic Internal Variables.
- **File name.** Defines the path and file name of the file containing printer stream. Contents of the specified file is used. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name.
- **Variable.** Defines the variable that contains printer stream. The contents of selected variable is used.
- **Custom.** Defines the custom contents. You can use fixed content, mix of fixed and variable content, or variable content alone. To insert variable content, click the button with arrow to the right of data area and insert variable from the list. For more information, see topic Using Compound Values.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is

a method to not execute action every time, but only when monitored variables have certain values.

- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

> For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Send Data To Serial Port

Sends data to a serial port. You would use this action for communication with external serial-port devices. Make sure the port settings match on both ends, in the action and in the serial-port device. Serial port can be used by one application in the machine. To successfully use the port from this action, no other application must use the port, not even any printer driver.

Port

- **Port name.** Specifies the port name, where your external device connects to. This can be a hardware COM port or virtual COM port.

Port Settings

This section displays options for the serial port connection. Make sure the settings here match the settings on your external device.

- **Bits per second.** Specifies the speed that the external device will use to communicate to the PC. The usual alias used with the setting is "baud rate".
- **Data bits.** Specifies the number of data bits in each character. 8 data bits are almost universally used in newer devices.
- **Parity.** Specifies the method of detecting errors in transmission. The most common parity setting, however, is "none", with error detection handled by a communication protocol (flow control).
- **Stop bits.** Stop bits sent at the end of every character allow the receiving signal hardware to detect the end of a character and to resynchronise with the character stream. Electronic devices usually use one stop bit.
- **Flow control.** A serial port may use signals in the interface to pause and resume the transmission of data. For example, a slow device might need to handshake with the serial port to indicate that data should be paused while the device processes received data.

Contents

This section allows you to define the contents you want to send to serial port. You can use fixed content, mix of fixed and variable content, or variable content alone. To insert variable content, click the button with arrow to the right of data area and insert variable from the list. For more information, see topic Using Compound Values.

- **Data.** Specifies the contents that will be sent outbound.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Send Data To TCP/IP Port

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Sends data to the destination socket. Define the target IP address and port number.

Connection Settings

- **Destination.** Defines the destination address and port of the TCP/IP server. You can hard-code the connection parameters and use fixed hostname or IP address. You can also use variable connection parameters. For more information, see topic Using Compound Values.

If the variable `hostname` provides the TCP/IP server name and the variable `port` provides the port number, you can enter the following for the destination:
`[hostname]:[port]`

Contents

This section allows you to define the contents you want to send to the TCP/IP server. You can use fixed content, mix of fixed and variable content, or variable content alone. To insert variable content, click the button with arrow to the right of data area and insert variable from the list. For more information, see topic Using Compound Values.

- **Data.** Specifies the contents that will be sent outbound.
- **Encoding.** Specifies the encoding of the send data.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.

- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Set Print Job Name

Specifies the name of the print job file as it appears in the Windows Spooler. A default print job name is the name of the used label file, and this action will override it. You must always nest the action under the **Open Label** action, so it applies to specific label file.

Print Job

- **Name.** Specifies the job name. It can be hard-coded, and the same name will be used for every Label Print action. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name when trigger is executed. Usually, the value to the variable is assigned by a filter.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Set Print Parameter

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Allows fine-tuning the printer-driver related parameters, such as speed and darkness for label printers, or paper tray for the laser printers.

If you use Set Printer action, make sure to use **Set Print Parameter** action after it. Set Printer will recall the default printer driver settings.

Print Parameters

This section defines the available parameters you can fine-tune before printing.

- **Paper bin.** Defines the name of the paper bin containing the label media. Usually used with laser and inkjet printers with multiple paper bins. The provided name of the paper bin must match the name of the bin in the printer driver. For more information, see printer driver properties.
- **Print speed.** Defines the value for the print speed and overrides setting from the label. The provided value must be in range of accepted values. For example, one printer model accepts a range of values from 0 to 30, the other printer model accepts values from -15 to 15. For more information, see printer driver properties.
- **Darkness.** Defines the darkness of the printed objects on the paper and overrides setting from the label. The provided value must be in range of accepted values. For more information, see printer driver properties.
- **Print offset X.** Applies the horizontal offset. The label printout will be repositioned by the specified number of dots in the horizontal direction. You can define negative offset.
- **Print offset Y.** Applies the vertical offset. The label printout will be repositioned by the specified number of dots in the vertical direction. You can define negative offset.

The option **Variable** next to each parameter enables the variable contents. You must select a variable that will contain the value of the selected parameter when trigger is executed.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Set Printer

Specifies the name of the printer where the label will print. Use this action to override the printer defined in the label template. This action is also useful when you must print the same label

template to different printers. You must always nest this action under the Open Label action to reference the label, where to change the printer. This action reads the default settings --such as speed and darkness-- from the selected printer driver and applies them to the label. If you don't use the Set Printer action, the label will print to the printer as defined in the label template.

Be careful, when changing the printer from one printer brand to another, e.g. from Zebra to SATO, or even from one printer model to another model of the same brand. The printer settings might not be compatible and label printout might not be identical. Also, label design optimizations for original printer, such as internal counters, and internal fonts, might not be available on the selected printer.

Printer

- **Printer name.** Specifies the printer name. You can select the printer from the list of locally installed printer drivers, or you can enter any printer name. The option **Variable** enables the variable printer name. When enabled, you must select a variable that will contain the printer name when trigger is executed. Usually, the value to the variable is assigned by a filter.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Set Variable

Assigns a new value to the selected variable. Usually the variables will get their values by the Use Data Filter action, which will extract fields from received data and map them to variables. You might also need to set the variable values yourself, usually for troubleshooting purposes. The variable values are not remembered from one trigger to another, but they are kept while the same trigger is being processed.

Variable

This section allows you to define the contents you want to send assign to the selected variable.

- **Name.** Specifies the name of the variable that will get a new value.
- **Value.** Specifies the new value of the variable. You can use fixed content, mix of fixed and variable content, or variable content alone. To insert variable content, click the button with

arrow to the right of data area and insert variable from the list. For more information, see topic Using Compound Values.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

String Manipulation

Formats the values of selected variables. You can perform actions such as: delete leading and trailing spaces, search and replace characters, and delete opening and closing quotes. Usually you need this functionality when trigger receives unstructured or legacy data, and you have to parse it with the **Unstructured Data** filter. This action allows you to fine-tune the data value.

If this action doesn't provide enough string manipulation power for a particular case, you can use the action **Execute Script** and use Visual Basic Script or Python to manipulate your data.

Variables

This section defines the variables to which the string manipulation will apply.

- **All variables.** Specifies that selected manipulation(s) will apply to all defined variables.
- **Selected variables.** Specifies that selected manipulation(s) will apply to all selected variables.

Format Text

This section defines the string manipulation functions that will be applied to the selected variables or fields. You can select one or several functions. The functions will be applied in the order as selected in the user interface, from top to bottom.

- **Delete spaces at the beginning.** Deletes all space characters (decimal ASCII code 32) from the beginning of the string.
- **Delete spaces at the end.** Deletes all space characters (decimal ASCII value 32) from the end of a string.
- **Delete opening closing characters.** Deletes the first occurrence of the selected opening and closing characters that are found in the string.

Example: if you use "{" for opening character and "}" for the closing character, the input string `{{selection}}` will be converted to `{selection}`.

- **Search and replace.** Executes standard search and replace function upon the provided values for *find what* and *replace with*. You can also use regular expressions.

  There are several implementations of the regular expressions in use. NiceLabel Automation uses the .NET Framework syntax for the regular expressions. For more information, see Knowledge Base article KB250.

- **Replace non printable characters with space.** Replaces all control characters in the string with space character (decimal ASCII code 32). The non printable characters are characters with decimal ASCII values between 0-31 and 127-159.
- **Delete non printable characters.** Deletes all control characters in the string. The non printable characters are characters with decimal ASCII values between 0-31 and 127-159.
- **Search and delete everything before.** Finds the provided string and deletes all characters from the beginning of the data until the string. The found string itself can also be deleted.
- **Search and delete everything after.** Finds the provided string and deletes all characters from the string until the end of the data. The found string itself can also be deleted.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Try

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

Allows easy monitoring for errors while actions execute and running a different set of actions, if error does occur. The action creates **Do** and **On error** placeholders for actions. All actions that should execute when trigger fires, must be placed inside Do placeholder. When no error is detected when executing actions from Do placeholder, they are the only actions that ever execute. However,

when an error does happen, the execution of actions from Do placeholder will stop and execution switches over to actions from On error placeholder.

You could achieve the same result defining conditions on the actions, but the method with **Try** action is much more elegant and easier to configure.

This action provides easy error detection and execution of "feedback" or "reporting" actions. For example, if an error happens during trigger processing, you can send out the warning. For more information, see topic Print Job Status Feedback.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Use Data Filter

Executes the filter rules on the input data source. As a result the action will extract fields from the input data and map their values to the linked variables. So, the action executes the selected filter and assigns the variables with respective values.

- **Elements on lower level.** The action can create sub-level elements, identified with **"for each line"** or **"for each data block in ..."**. When you see those, the filter will extract the data not on the document level (with hard-coded field placement), but relatively from the sub areas that contain repeatable sections. In this case make sure that you position your actions below such elements. You have to nest the action under such elements.
- **Mapping variables to fields.** The mapping between trigger variables and filter fields is defined either manually, or is automated, dependent on how the filter is configured. If you have manually defined fields in the filter, you also have to manually map fields to the corresponding variable.

It's a good practice to define fields using the same names as are names of the label variables. In this case the button **Auto map** will map matching names automatically.

- **Testing the execution of filter.** When the mapping of variables to fields is done, you can test the execution of the filter. The result will be shown on-screen in table. Number of lines in the table represent the number times actions will execute in the selected level. The column names represent the variable names. The cells contain values as assigned to the respective variable by the filter. The default preview file name is inherited from the filter definition, you can execute filter on any other file.

For more information, see topic Understanding Filters and topic Examples.

Filter

- **Name.** Specifies the name of the filter you want to apply. The list contains all filters defined in the current configuration. You can use the bottom three items in the list to create new filter.

Selecting some other filter will remove all actions nested under this action. If you want to keep currently defined actions, move them outside of the **Use Data Filter** action. If you have lost your actions, you can Undo your action and revert to the previous configuration.

Data Source

This section allows you to define the contents you want to send to the printer.

- **Use data received by the trigger.** Defines that the trigger-received data it used. In this case the action will use the original data received by the trigger and execute the filter rules upon it.
- **File name.** Defines the path and file name of the file containing the data upon which you will execute filter rules. Contents of the specified file is used. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name.
- **Custom.** Defines the custom contents. You can use fixed content, mix of fixed and variable content, or variable content alone. To insert variable content, click the button with arrow to the right of data area and insert variable from the list. For more information, see topic Using Compound Values.

Data Preview

This section provides the preview of the filter execution. The contents of preview file name is read and the selected filter applied to it. The rules in the filter will extract fields. The table will display result of the extraction. Each line in the table represents data for one label. Each column represents the variable. To see any result, first you have to configure mapping of fields to respective variables. Dependent on the filter definition, you could map the variables to fields manually, or it is done automatically.

- **Preview file name.** Specifies the file that contains sample data that will be parsed through the filter. The preview file is copied from the filter definition. If you change the preview file name, the new file name will be saved.
- **Open.** Selects some other file upon which you want to execute the filter rules.
- **Refresh.** Re-runs the filter rules upon the contents of the preview file name. The Data Preview section will be updated with the result.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is

a method to not execute action every time, but only when monitored variables have certain values.

- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Verify License

Reads the activated license and executes the actions nested below this action only if a certain license type is used.

This action provides protection of your trigger configuration from running on the unauthorized machines. The license key that activates the software can also encode a Solution ID. This is a unique number that identifies the solution provider that sold the NiceLabel Automation license. If the configured Solution ID matches the Solution ID encoded in the license, the target machine is allowed to run nested actions, effectively limiting execution to licenses sold by the solution provider.

The triggers can be further encrypted and locked so only authorized users can open the configuration. For more information, see topic Protecting Trigger Configuration.

License Information

- **Solution ID.** Defines the ID number of the licenses that are allowed to run the nested actions.
  - If the entered value is not the Solution ID read from the license, the nested actions will not execute.
  - If the entered value is 0, the actions will only execute if some valid license is found.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Web Service

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

Connects to a SOAP server and executes the methods on it. This action will send inbound values to the Web service and collect the result.

Example. You must print product labels. Your trigger would receive only segment of the needed data. E.g. the trigger receives the value for `Product ID` and `Description`, but not the `Price`. The price information is available in a separate database, which is accessible over Web service call. The Web service defines the function by it WDSL definition, such as the input to the function is `Product ID` and output is `Price`. The Web Service action will send `Product ID` to the Web service, which will make an internal lookup to its database and provide the matching `Price` as the result. The action will save the result in the variable, which can be used on the label.

Web Service Definition

- **WSDL.** Specifies the location of Web Service Description Language (WSDL) definition. This is XML-based interface description language that describes the functionality offered by the Web service. The WSDL is usually provided by the Web service itself. Typically you would enter the link to WSDL and click the **Import** button to read the definition.
- **Method.** Lists the methods (functions) available in selected Web service. The list is automatically populated from the WSDL definition.
- **Parameters.** Defines the input and output variables to the selected method (function). The inbound parameters expect input from the trigger. For testing and troubleshooting reasons you can enter fixed value and preview result on-screen. But typically you would select a variable for inbound parameter. Value of that variable will be used as input parameter. The outbound parameter provides the result from the function. You must select the variable that will store the result.

Data Preview

- **Execute.** Executes Web service call. It sends values of inbound parameters to the Web service and provides the result in the outbound parameter. Use this functionality to test the Web service execution. You can enter values for inbound parameters and see the result on-screen. When satisfied with execution, you would replace entered fixed value for inbound parameter with a variable from the list.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.

- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

XML Transform

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

Transforms the XML document into another document using the provided transformation rules. The rules must be provided by the .XSLT definition in a file, or by other variable source. The action allows you to convert the complex XML documents into XML documents of more manageable structure. XSLT stands for XSL Transformations. XSL stands for EXtensible Stylesheet Language, and is a style sheet language for XML documents.

The action will store the converted XML document in the selected variable. The original file is left intact on the disk. If you want to save the converted XML document, use the action Save Data to File.

Typically, you would use the action to simplify XML documents provided by the host application. Defining XML filter for the complex XML document might take a while, or in some cases the XML is just too complex to be handled. As alternative, you would defined the rules to convert XML into structure that can be easily handled by the XML filter, or even skipping the need for a filter altogether. You can convert XML document into natively-supported XML, such as Oracle XML and then simply executing it with the Run Oracle XML Command File action.

Data Source

This section defines the XML data that you want to transform.

- **Use data received by the trigger.** Defines that the trigger-received data it used. The same result can be achieved by enabling the internal variable `DataFileName` and using the contents of file it refers to. For more information, see topic Internal Variables.
- **File name.** Defines the path and file name of the file containing the XML file to transform. Contents of the specified file is used. The option **Variable** enables the variable file name. You must select a variable that will contain the path and/or file name. The action will open the specified file and apply transformation on file contents, which must be XML formatted.
- **Variable.** Defines the variable that contains printer stream. The contents of selected variable is used and it must contain XML structure.

Transformation Rules Data Source (XSLT)

This section defines the transformation rules (.XSLT document) that will be applied to the XML document.

- **File name.** Defines the path and file name of the file containing the transformation rules (.XSLT).
- **Custom.** Defines the custom contents. You can use fixed content, mix of fixed and variable content, or variable content alone. To insert variable content, click the button with arrow to the right of data area and insert variable from the list. For more information, see topic Using Compound Values.

Save Result to Variable

- **Variable.** Specifies the variable that will contain the result of the transformation process. E.g. if you will use the rules that will convert complex XML into simpler XML, the contents of the selected variable is the simple XML.

Action Execution and Error Handling

- **Enabled.** Specifies if the action is enabled or disabled. Only enabled actions will execute. You can use this functionality for testing.
- **Condition.** Defines one-line programming expression that must provide a Boolean value (`true` or `false`). When the result of the expression is `true`, the action will execute. This is a method to not execute action every time, but only when monitored variables have certain values.
- **Ignore failure.** Specifies to ignore the error and continue with the next action, even if execution of the current action fails. The error is still logged, but it will not break the execution of actions.

  For example, at the end of printing you might want to send the status update to an external application. If printing action fails the trigger stops processing actions. In order to execute the reporting even after failed print action, the Print Label action must have the option Ignore failure enabled.

- **Save error to variable.** Specified to save the error description to some variable, when some error breaks the execution of this action. The same cause of error is also saved to internal variables `ActionLastErrorId` and `ActionLastErrorDesc`. For more information, see topic Internal Variables.

Testing Triggers

Testing Triggers

When you have the configuration of the trigger done, that's only half of the job done. Before deploying the trigger you must thoroughly test is for its intended operation upon incoming data and verify the execution of actions.

The final test should always be done in the real environment, or at least close approximation of it, running the triggers in Automation Manager. You might want to have another NiceLabel Automation set up in the test environment. However, in NiceLabel Automation you can also test triggers while you are still configuring them. You can me more productive, if you can test the functionality of your trigger definition on-the-fly without any need for real deployment.

Testing execution of the individual actions

Some of the actions have preview functionality allowing you to change the input parameters and see the result of the action on-screen.

- **Use Data Filter.** The action will show live preview of the parsed data. The rules from the selected filter are applied to the selected input data file and result shown in the table. If you

use sub- or assignment areas, you can see the preview for every level of filter definition.

- **Execute SQL Statement.** The action will show preview of the execution of defined SQL statement. You can see the dataset resulting from the SELECT statement and number of rows affected by the UPDATE, INSERT and DELETE statements. The preview execution is transaction-safe and you can roll-back all changes. You can change the input query parameters and see how they influence the result.
- **Web Service.** The action will show preview of the execution of selected method (function) from Web Service. You can change the input parameters and see how they influence the result.
- **Execute script.** The action will check for syntax errors in the provided script, but also execute the script. You can change the input parameters and see how they influence the script execution.

Testing the execution of trigger and displaying label preview on-screen

To test the trigger from the ground up, use the built-in **Run Preview** functionality. You can run preview for every trigger, no matter its type. The trigger won't fire upon changes of the monitored event, only trigger started in the Automation Manager can do it. Instead, the trigger will execute actions based on the data saved in a file. You have to make sure you have file that contains sample data that trigger will accept in real-time deployment.

The trigger will execute all defined actions, including data filtering, and display label preview(s) on-screen. The preview will simulate the printing process to every detail. The labels would print with the same composition and contents as they are previewed. This includes the number of labels and their contents. You will learn about how many print jobs are produced, how many labels are in each job and preview of each label. You can navigate from one label to the next in the selected print job.

The Log pane displays the same information as would be displayed in the Automation Manager. Expand the log entries to see full detail.

When you run the preview, all action defined for the selected trigger will run, not just the Print Label action. Be careful, when you use actions that will modify the data, such as Execute SQL Statement, or Web Service, because their execution is irreversible.

To preview the labels, do the following:

1. Open the trigger configuration.
2. Make sure the trigger configuration is saved.
3. Click the button **Run Preview** in Preview group in the ribbon.
4. Browse for the data file providing the typical contents that trigger will accept.
5. See the result in a Preview tab.

Testing deployment on pre-production server

It makes a good practice to deploy the configuration to Automation Manager on a pre-production server, before the deployment on the production server. Testing in pre-production environment might identify additional configuration problems not detected when testing the trigger in the Automation Builder alone. The performance can also be stress-tested by adding the load to the trigger and see how it performs. The testing will provide the important information about the available throughput and identify weak points. Based on the conclusions you can then implement various system optimization techniques, such as optimizing label design to produce smaller print streams, and optimizing the overall flow of data from the existing application into NiceLabel Automation.

Protecting Trigger Configuration

The trigger configuration can be protected using two methods in NiceLabel Automation software.

- **Locking trigger.** Using this method you lock the trigger configuration file and protect it with a password. Without the password nobody can edit the trigger. Enable the option **Lock and encrypt trigger** in trigger Settings -> Security.
- **Setting access permissions.** Using this method you rely on the user permissions as are defined in the NiceLabel Automation Options. You can enable user groups and assign different roles to each group. If the group is assigned with the edit privileges, all members of the group can edit triggers. This method requires that you enable user logins. You can use Windows users from local groups or active directory, or you can define NiceLabel Automationusers. See **User rights and access** in NiceLabel Automation Configuration.

Running And Managing Triggers

Deploying Configuration

When you have configured and tested the triggers in the Automation Builder, you have to deploy configuration to the NiceLabel Automation service and start the triggers. At that time the triggers become live and start monitoring defined events.

To deploy the configuration, use any of the following methods.

Deploy from Automation Builder

1. Start Automation Builder.
2. Load the configuration.
3. Go to **Configuration Items** tab.
4. Click the **Deploy Configuration** button in the Deploy ribbon group.
   The configuration will be loaded inside the Automation Manager running on the same machine.
5. Start the triggers you want to make active.

If this configuration was already loaded, deployment will force its reload, keeping the active status of the triggers.

Deploy from Automation Manager

1. Start Automation Manager.
2. Go to **Triggers** tab.
3. Click **+Add** button and browse for the configuration on the disk.
4. Start the triggers you want to make active.

Deploy from command-line

To deploy the configuration `C:\Project\Configuration.MISX` and run the trigger within named `CSVTrigger`, do the following:

```
NiceLabelAutomationManager.exe ADD c:\Project\Configuration.MISX
NiceLabelAutomationManager.exe START c:\Project\Configuration.MISX CSVTrigger
```

For more information, see topic Controlling Automation with Command-line Parameters.

Event Logging Options

Some functionality in this topic requires purchase of product from Management products.

NiceLabel Automation will log events to various destinations, dependent on its deployment scenario. The first two logging features are available with every NiceLabel Automation product.

- **Logging to log database.** Logging to internal log database is always enabled and logs all events. When viewing the logged information you can use filter to display events matching the rules. For more information, see topic Using Event Log.
- **Logging to Windows Application Event Log.** Important events are saved to the Windows Application Event Log in case the NiceLabel Automation could not start , so you have a secondary resource for logged events.

- **Logging to Enterprise Print Manager.** Logging to Enterprise Print Manager (EPM) is available when you couple NiceLabel Automation with one of the Management products. EPM is Web-based management console recording all events from one or more NiceLabel Automation servers. It also support drilling for data, but also automated alerts in case of certain event, printer management, document storage, file versioning, workflows and label reprint.

Managing Triggers

The application Automation Manager is the management part of the NiceLabel Automation software. If you use Automation Builder for configuring the triggers, you will use Automation Manager to deploy and run them in production environment. The application allows you to load triggers from different configurations, see their live status, start/stop them and see execution details in the log file.

You can change the view on the loaded configurations and their triggers. The last view is remembered and is applied when you run Automation Manager the next time. When you enable view **by status**, triggers from all open configurations that are in that status will be displayed together. When you enable view **by configurations**, triggers from the selected configuration will be displayed together, no matter what their status is. The trigger status is color-coded in the trigger icon for easier identification.

The displayed trigger details will change in real time as the trigger events are detected. You can see the information, such as trigger name, type of trigger, how many events have already been processed, how many errors were detected and the time that passed since the last event. If you hover your mouse above the number of already processed triggers, you will see the number of trigger events waiting to be processed.

The loaded configuration is cached in memory. If you make a change in the configuration in Automation Builder, the Automation Manager will not automatically see it. To apply the change, you have to reload the configuration.

Loading configuration

To load the configuration, click the **+Add** button and browse for the configuration file (.MISX). You can also open the configuration from the NiceWatch automation products (.MIS). The triggers from the configuration will load in suspended state. You have to start triggers to make them active. For more information, see topic Deploying Configuration.

Configuration reload and removal

When you update the configuration in Automation Builder and save it, the changes will not be automatically applied in the Automation Manager. To reload the configuration, right-click the configuration name, then select **Reload Configuration**. All triggers will be reloaded. If you have file caching enabled, the reload will force synchronization all files used by the triggers.

Starting / stopping triggers

When you load triggers from a configuration, their default state is stopped. To start the trigger, click the **Start** button in the trigger area. To stop the trigger, click the **Stop** button. You can also control starting/stopping from a command-line. For more information, see topic Controlling Automation with Command-line Parameters

Handling trigger conflicts

Triggers can be in errors because of the following situations. You cannot start such trigger until you resolve the problem.

- **Trigger not configured correctly or completely.** In this case, the trigger is not configured, mandatory properties are not defined, or actions defined for this printer are not configured. The same error can be caused by loading .MIS configuration from NiceWatch. You cannot start such trigger.
- **Trigger configuration overlaps with another trigger.** Two triggers cannot monitor the same event. For example, two file triggers cannot monitor the same file, two HTTP triggers cannot accept data on the same port. If trigger configuration overlaps with another trigger, the second trigger will not run, because the event is already captured by the first trigger. For more information, see Log pane for that trigger.

Resetting the error status

When the trigger execution causes an error, the trigger icon will change to red color, trigger has error status and the event details are logged to logging database. Even if all next events complete successfully, the trigger will remain in error state until you confirm that you understand the error and want to clear the status. To acknowledge the error, click the icon next to the error counter in the trigger details.

Using notification pane

The notification pane is the area above the list of triggers in the Triggers tab where important messages will display. The notification area will display application **status messages**, such as "Trial mode" or "Trial mode expired", or **warning messages**, such as "Tracing mode enabled".

Viewing Logged data

Every trigger activity is logged in the database, including trigger start/stop events, successful execution of action and errors encountered during processing. Click the Log button to see logged events just for the selected trigger. For more information, see topic Using Event Log.

Using Event Log

All activities in NiceLabel Automation software are logged to a database for history and troubleshooting.When you click the **Log** button in the Triggers tab, then events for that particular trigger will display. The log pane will display information for all events that comply with the defined filter.

Logging data is useful for troubleshooting. If the trigger or action cannot be executed, the application records an error description in the log file that helps you identify and resolve the problem.

The default data retention time is 7 days and is configurable in Configuration. To minimize log database size on busy systems you might want to reduce the retention period. See options **NiceLabel Automation Configuration**.

Filtering events

The configurable filters:

- **Configuration and triggers.** Specifies which events to display, events from the selected trigger, or events from all triggers from the selected configuration.
- **Logged period.** Specifies the time frame in which the events occurred. Default is **Last 5 minutes**.
- **Event level.** Specifies the type (importance) of the events you want to display. **Error** is type of event that will break the execution. **Warning** is type of event where errors happen, but are configured to be ignored. **Information** is type of event that logs all non-erroneous information.

- **Filter by text.** You can display all events that contain the provided string. Use this option for troubleshooting busy triggers.

Performance And Feedback Options

Caching Files

To improve the time-to-first label and performance in general NiceLabel Automation supports file caching. When you load the labels, images and database data from network shares, you might experience delays printing your labels. NiceLabel Automation must fetch all required files before the printing process can begin.

There are two levels of caching that complement each other.

- **Memory cache.** The memory cache consists of keeping the already used files in memory. The labels that have been used at least once are loaded in the memory cache. When the trigger requests print of the same label, the label is immediately available for printing process. The memory cache is enabled by default. The contents of the memory cache will be cleared for a particular configuration, when you remove or reload that configuration.
- **Persistent cache.** The persistent cache stores data to disk and is intended for intermediate term storage of files. Caching is managed per file object. When a file is being requested from the network share, the service first verifies if the file is already present in cache and uses it. If file is not in the cache, it will be fetched from the network share and cached for future use. The cache service continuously updates the cache contents with new versions of files, in user-configurable time intervals.

  When you reload the configuration in Automation Manager or using command-line parameters, the cache service will verify if the newer file version exists in the network share and use it.

Enabling Persistent Cache

To enable and configure the persistent cache, open the NiceLabel Automation Configuration, select NiceLabel Automation Settings and enabled **Cache remote files**.

- **Refresh cache files.** Defines the time interval in minutes in which the files in the cache will be synchronized with the files from their original location.
- **Remove cache files when older than.** Defines the time interval in days that will be used to remove all files in cache that haven't been accessed that long.

Synchronous Print Mode

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Asynchronous Print Mode

The default NiceLabel Automation operation mode is asynchronous mode. It's a form of processing, when trigger sends the parsed data for execution to the print process and closes a connection to the print process. The trigger does not wait for the print process to complete executing actions. Immediately after data send the trigger is ready to accept new incoming data stream. Asynchronous mode boosts the performance and increases the number of triggers that can be processed in a time frame. Each print process has a buffer in front of it, where the trigger feeds the print requests into. The buffer will accommodate for the trigger spikes and make sure no data is lost. If the error occurs during processing, it will still be logged in Automation Manager (and EPM, if you use it), but the trigger itself is not aware about it. Because of this the trigger doesn't have the capability to report status of print job.

Synchronous Print Mode

On contrary, the synchronous mode doesn't break a connection to the print process. In this mode the trigger sends the parsed data for execution to the print process and keeps the connection established as long as the print process is busy execution actions. When the print process completes successfully, or if an error occurs, the trigger will be notified about the status. You can use this information inside the actions defined in the trigger and make decision to execute some other actions in case of errors. You can also send the print job status back to the data-issuing application. For more information, see topic Print Job Status Feedback.

The print process is always started by the printing actions, such as Print Label, and Run Command File.

Enabling the Synchronous Print Mode

The synchronous mode is definable per-trigger. To enable synchronous mode in a trigger, do the following:

1. Open the properties of the trigger.
2. Go to **Settings** tab.
3. Select the **Other** option.
4. In section **Feedback from the Print Engine**, enable the option **Supervised printing**.

Print Job Status Feedback

The functionality from this topic is not all available in every NiceLabel Automation product.

The application providing data for label printing into NiceLabel Automation might expect to receive information about print job status. The feedback can be as simple as "All OK" in case of successful print job generation, or detailed error description in case of any problem. From performance reasons NiceLabel Automation disables feedback possibility by default. This will ensure high-throughput printing as trigger doesn't care about the execution of the print process. The errors will be logged to log database, but the trigger will not handle them.

To enable the feedback support, you have to enable synchronous print mode. For more information, see topic Synchronous Print Mode.

You can provide the status feedback in one of two methods.

The trigger sends feedback about print job status

Some triggers have built-in feedback possibility by design. When synchronous print mode is enabled, the trigger is internally aware of the job status.The client can send the data into trigger, keep the connection open and wait for the feedback. To use this feedback method, you must use the trigger supporting it. For more information, see details of the respective trigger.

- Web Service Trigger. This trigger supports feedback by design. The WSDL document describes details about the Web Service interface and how to enable feedback.
- HTTP Server Trigger. This trigger supports feedback by design. NiceLabel Automation will use the standard HTTP response codes to indicate the print job status.
- TCP/IP Server Trigger. This trigger supports feedback, but not automatically. In this case you must configure the data-providing client not to break the connection once the data is sent. When print process completes, the next action in the list can be Send Data to TCP/IP Port

with the setting **Reply to sender**. You can feedback over the established still-open connection.

The action sends the feedback about print job status

For triggers that don't natively support feedback, you can define an action that will send feedback to some destination. In this case, the data-providing client doesn't have the connection to the trigger opened any more. For example, you used TCP/IP trigger to capture data. The client dropped connection immediately after it sent the data was sent, so we cannot reply over the same connection. In such cases, you can use some other channel to send feedback. You can configure any of the outbound-connectivity actions, such as Execute SQL Statement, Open Document / Program, Send Data to HTTP, Send Data to TCP/IP Port and other. You would place such action under the Print Label action.

If you want to send feedback only for specific status, such as "error occured", you can use the following methods.

- **Using condition on action.** The print job status is exposed in two internal variables (`LastActionErrorID` and `LastActionErrorDesc`). First one will contain the error ID or will contain value `0` in case of no errors. The second one contains detailed error message. You can use values of these variables in conditions on actions that you want to execute in case of errors. For example, you would use the action Send Data to HTTP after printing and send feedback just in case some error occurred. You would do the following:

  1. Open trigger properties.
  2. In ribbon group Variable, click the **Internal Variables** button and enable variable `LastActionErrorID`.
  3. Go to Actions tab.
  4. Add the action **Send Data to HTTP**.
  5. Inside action's properties expand the **Show execution and error handling options**.
  6. For **Condition**, enter the following. The action with this condition will execute only when error occurred and `LastErrorActionID` contains the error ID (any value greater than `0`). By default, the conditions runs using VB Script syntax.

```
LastErrorActionID > 0
```

- **Using action Try.** Action Try eliminates need for coding conditions. The action provides you with two placeholders. Placeholder **Do** will contain the actions that you want to run. If any error occurs when running them, the execution will break and actions in the **On error** placeholder will be executed. You would use outbound-connectivity actions in this placeholder, to provide a print job status feedback. For more information, see topic Try.

High-availability (Failover) Cluster

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

NiceLabel Automation supports Microsoft high-availability (failover) cluster. A failover cluster is a group of independent computers that work together to increase the availability of label printing through NiceLabel Automation. The clustered servers (called nodes) are connected by physical cables and by software. If one or more of the cluster nodes fail, other nodes begin to provide service (a process known as failover). In addition, the clustered roles are proactively monitored to verify that they are working properly. If they are not working, they are restarted or moved to another

node. The clients providing data will connect to the IP address belonging to the cluster, not node IP addresses.

To enable NiceLabel Automation for high-availability, you must do the following:

- Set up Microsoft Failover Clustering feature in your Windows Servers.
- Install NiceLabel Automation on each node.
- Enable the failover cluster support in NiceLabel Automation properties on each node. Do the following:
    1. Open **NiceLabel Automation Configuration**.
    2. Select **Cluster Support** section.
    3. Enable **Failover Cluster Support**.
    4. Browse for the folder, located outside of both nodes, but still accessible with full access privileges to NiceLabel Automation software. The important system files that both nodes need will be copies to this folder.
- Configure the cluster to start NiceLabel Automation on the 2nd node in case the master node is down.

Load-balancing Cluster

The functionality from this topic is available in **NiceLabel Automation Enterprise**.

NiceLabel Automation supports Microsoft load-balancing cluster. A load-balancing cluster is a group of independent computers that work together to increase the high-availability and scalability of label printing through NiceLabel Automation. The clustered servers (called nodes) are connected by physical cables and by software. The incoming requests for label printing are distributed among all nodes in a cluster. The clients providing data will connect to the IP address belonging to the cluster, not node IP addresses.

You can use the TCP/IP-based triggers with the load-balancing cluster, this includes TCP/IP Server Trigger, HTTP Server Trigger and Web Service Trigger.

To enable NiceLabel Automation for load-balancing, you must do the following:

- Set up Microsoft Load-balancing Clustering feature in your Windows Servers.
- Install NiceLabel Automation on each node.
- Load the same configuration files in Automation Manager on each node.

Understanding Data Structures

Understanding Data Structures

This chapter demonstrates the basic data structure that are frequently used in automation scenarios.

- Text Database
- Compound CSV
- Binary Files
- Legacy Data
- Command Files
- XML Data

Binary Files

Binary files are files that don't contain plain text only, but include binary characters, such as control codes (characters below ASCII code 32). The Configuring Unstructured Data Filter has support for binary characters. You can use binary characters to define fields positions, and you can also use binary characters for field values.

Typical example would be data export from legacy system, where data for each label is delimited with a Form Feed character <FF>.

Example

In this case trigger captures the print stream. The yellow-highlighted data section must be extracted from the stream and sent to a different printer. The filter is configured to search for <FF> as field-end position.

```
<ESC>%-12345X@PJL USTATUSOFF
@PJL INFO STATUS
@PJL USTATUS DEVICE=ON
<ESC>%-12345X<ESC>%-12345X




^^02^L
^^02^O0270
D11
H15
PE
SE
Q0001
131100000300070001-001-001
1e4205500750050000100 1019
1322000001502859
W
E
<FF><ESC>%-12345X<ESC>%-12345X@PJL USTATUSOFF
<ESC>%-12345X
```

For more information, see topic Examples.

Command Files

Command files are plain text files containing commands that will be executed one at a time from top to bottom. NiceLabel Automation supports native command files, as well as Oracle and SAP XML command files. For more information see topics Reference and Troubleshooting, Oracle XML Specifications and SAP AII XML Specifications.

Example

The label `label2.lbl` will print to `CAB A3 203DPI` printer.

```
LABEL "label2.lbl"
SET code="12345"
SET article="FUSILLI"
SET ean="383860026501"
SET weight="1,0 kg"
PRINTER "CAB A3 203DPI"
PRINT 1
```

For more information, see topic Examples

Compound CSV

Compound CSV is a text file containing the CSV structure as well as multi-line header in other structure. The contents cannot be parsed with one filter alone. You have to configure two filters, one Configuring Structured Text Filter for fields in CSV section and one Configuring Unstructured Data Filter for fields in the header section. In actions you would define two Use Data Filter actions and execute both filters on the received data.

Example

The data from line 3 until the end of document has CSV structure and is parsed by Structured Text filter. The data in first two lines doesn't have any particular structure and is parsed by Unstructured Data filter.

```
OPTPEPPQPF0 NL004002 ;F75-TEP77319022891-001-001
OPT2 zg2lbprt.p 34.1.7.7 GOLF+ label print
"printer";"label";"lbl_qty";"f_logo";"f_field_1";"f_field_2";"f_field_3"
"Production01";"label.lbl";"1";"logo-nicelabel.png";"ABCS1161P";"Post: ";"1"
"Production01";"label.lbl";"1";"logo-nicelabel.png";"ABCS1162P";"Post: ";"2"
"Production01";"label.lbl";"1";"logo-nicelabel.png";"ABCS1163P";"Post: ";"3"
"Production01";"label.lbl";"1";"logo-nicelabel.png";"ABCS1164P";"Post: ";"4"
"Production01";"label.lbl";"1";"logo-nicelabel.png";"ABCS1165P";"Post: ";"5"
```

For more information, see topic Examples.

Legacy Data

Legacy data is unstructured or semi-structured export from legacy applications. This is not CSV or XML structure of data, so you must use Configuring Unstructured Data Filter and define the positions of fields of interest. The filter will extract field values so you can print them on labels.

Example

There is no rule about the structure. Each field must be configured manually.

```
HAWLEY          ANNIE       ER12345678 ABC    XYZ
                         9876543210
 PRE OP          07/11/12   F 27/06/47   St. Ken Hospital        3
```

```
   G015 134 557 564 9   A-   08/11/12    LDBS      F-        PB       1
   G015 134 654 234 0   A-   08/11/12    LDBS      F-        PB       2
   G015 134 324 563 C   A-   08/11/12    LDBS      F-        PB       3




                          Antibody Screen: Negative
       Store Sample :
       SAMPLE VALID FOR 24 HOURS, NO TRANSFUSION HISTORY SUPPLIED


    07/11/12          B,31.0001245.E          O Rh(D) Pos       PHO
                                        RLUH        BT
```

For more information, see topic Examples.

Text Database

Text database in an alias for text file with structured fields, such as CSV (comma separated file), or file with fixed-width fields. In either case, you can click the **Import Data Structure** button and follow the wizard to import the fields.

Example

- **File with delimited fields.** The first line in the file can contain field names that filter can import.

```
Product_ID;Code_EAN;Product_desc;Package
CAS006;8021228110014;CASONCELLI ALLA CARNE 250G;6
PAS501;8021228310001;BIGOLI 250G;6
PAS502GI;8021228310018;TAGLIATELLE 250G;6
PAS503GI;8021228310025;TAGLIOLINI 250G;6
PAS504;8021228310032;CAPELLI D'ANGELO 250G;6
```

- **File with fixed-width fields.**

```
CAS006 8021228110014 CASONCELLI ALLA CARNE 250G 6
PAS501 8021228310001 BIGOLI 250G 6
PAS502GI 8021228310018 TAGLIATELLE 250G 6
PAS503GI 8021228310025 TAGLIOLINI 250G 6
PAS504 8021228310032 CAPELLI D'ANGELO 250G 6
```

For more information, see topic Examples.

XML Data

XML stands for eXtensible Markup Language. XML tags are not predefined, you are free to define your own tags that will describe your data. XML is designed to be self-descriptive.

XML structure is defined by elements, attributes (and their values), and text (element text).

Example

- **Oracle XML.** Processing of Oracle XML is built-into the software. You don't have to configure any filters. For more information, see topic Oracle XML Specifications.

```
<?xml version="1.0" standalone="no"?>
<labels _FORMAT="case.lbl" _PRINTERNAME="Production01" _QUANTITY="1">
   <label>
      <variable name="CASEID">0000000123</variable>
```

```
        <variable name="CARTONTYPE"/>
        <variable name="ORDERKEY">0000000534</variable>
        <variable name="BUYERPO"/>
        <variable name="ROUTE"> </variable>
        <variable name="CONTAINERDETAILID">0000004212</variable>
        <variable name="SERIALREFERENCE">0</variable>
       <variable name="FILTERVALUE">0</variable>
       <variable name="INDICATORDIGIT">0</variable>
      <variable name="DATE">11/19/2012 10:59:03</variable>
    </label>
</labels>
```

- **General XML.** You have to define XML filter to extract data.

```
<?xml version="1.0" encoding="utf-8"?>
<asx:abap xmlns:asx="http://www.sap.com/abapxml" version="1.0">
 <asx:values>
  <NICELABEL_JOB>
   <TIMESTAMP>20130221100527.788134</TIMESTAMP>
   <USER>PGRI</USER>
   <IT_LABEL_DATA>
     <LBL_NAME>goods_receipt.lbl</LBL_NAME>
     <LBL_PRINTER>Production01</LBL_PRINTER>
     <LBL_QUANTITY>1</LBL_QUANTITY>
     <MAKTX>MASS ONE</MAKTX>
     <MATNR>28345</MATNR>
     <MEINS>KG</MEINS>
     <WDATU>19.01.2012</WDATU>
     <QUANTITY>1</QUANTITY>
     <EXIDV>012345678901234560</EXIDV>
   </IT_LABEL_DATA>
  </NICELABEL_JOB>
 </asx:values>
</asx:abap>
```

For more information, see topic Examples.

Reference And Troubleshooting

Command File Types

Command Files Specifications

Command files contain instructions for the print process and are expressed with the NiceLabel commands. Commands are executed one at a time from the beginning until the end of the file. The files support Unicode formatting, so you can include the multi-lingual contents.

Command files come in three different flavors. For more information, see topics JOB Command File, CSV Command File and XML Command File.

CSV Command File

The commands available in the CVS command files are a subset from NiceLabel commands. You can use the following commands: **LABEL**, **SET**, **PORT**, **PRINTER** and **PRINT**.

The CSV stands for Comma Separated Values. This is the text file where values are delimited by the comma (,) character. The text file can contain Unicode value (important for multi-language data). Each line in the CSV command file contains the commands for one label print action.

The first row in the CSV command file must contain the commands and variable names. The order of commands and names is not important, but all records in the same data stream must follow the same structure. Variable `name:value` pairs are extracted automatically and sent to the referenced label. If the variable with the name from CVS does not exist on the label, no error message is displayed.

Sample CSV Command File

The sample presents the structural view on the fields that you can use in the CSV command file.

```
@Label,@Printer,@Quantity,@Skip,@IdenticalCopies,NumberOfSets,@Port,Product_ID,
Product_Name
label1.lbl, CAB A3 203 DPI, 100, , , , , 100A, Product 1
label2.lbl, Zebra R-402, 20, , , , , 200A, Product2
```

CSV Commands Specification

The commands in the first line of data must be expressed with at (`@`) character. The fields without @ at the beginning are names of variables, and they will be extracted with their values as `name:value` pairs.

- **@Label.** Specifies the label name to use. It's a good practice include label path and filename. Make sure the service user can access file. For more information, see topic Access to Network Shared Resources. A required field.
- **@Printer.** Specifies the printer to use. It overrides the printer defined in the label. Make sure the service user can access the printer. For more information, see topic Access to Network Shared Resources. Optional field.
- **@Quantity.** Specifies the number of labels to print. Possible values: numeric value, VARIABLE or UNLIMITED. For more information, see topic Print Label. A required field.
- **@Skip.** Specifies the number of labels to skip at the beginning of the first printed page. This feature is useful if you want to re-use the partially printed sheet of labels. Optional field.
- **@IdenticalCopies.** Specifies the number of label copies should to print for each unique label. This feature is useful when printing labels with data from database or when you use counters, and you need label copies. Optional field.

- **@NumberOfSets.** specifies the number of times the printing process should repeat. Each label set defines the occurrence of the printing process. Optional field.
- **@Port.** Specified the port name for the printer. You can override the default port as specified in the printer driver. You can also use it to redirect printing to file. Optional field.
- **Other field names.** All other fields define names of variables from the label. The field contents will be saved to the variable of the same name as its value.

JOB Command File

JOB command file is text file containing NiceLabel commands. The commands execute in order from the top to bottom. The commands usually start with LABEL (to open label), then SET (to set variable value) and finally PRINT (to print label). For more information about the available commands, see topic Custom Commands.

Sample JOB Command File

This JOB file will open `label2.lbl`, set variables and print one label. Because no PRINTER command is used to redirect printing, the label will print using the printer name as defined in the label.

```
LABEL "label2.lbl"
SET code="12345"
SET article="FUSILLI"
SET ean="383860026501"
SET weight="1,0 kg"
PRINT 1
```

XML Command File

The commands available in the XML Command files are subset of NiceLabel commands. You can use the following commands: **LOGIN**, **LABEL**, **SET**, **PORT**, **PRINTER**, **SESSIONEND**, **SESSIONSTART** and **SESSIONPRINT**. The syntax differs a little bit when used in XML file.

The root element in the XML Command file is `<Nice_Commands>`. The next element that must follow is `<Label>`, and it specifies the label to use. To start label printing ther are two metods: print labels normally using the element `<Print_Job>`, or print labels in session using the element `<Session_Print_Job>`. You can also change the printer to which the labels will print, and you can set the variable value.

Sample XML Command File

The sample presents the structural view on the elements and their attributes as you can use them in the XML command file.

```
<nice_commands>
 <label name="label1.lbl">

  <session_print_job printer="CAB A3 203DPI" skip=0 job_name="job name 1" print_
to_file="filename 1">
   <session quantity="10">
    <variable name="variable name 1" >variable value 1</variable>
   </session>
  </session_print_job>

  <print_job printer="Zebra R-402” quantity="10" skip=0 identical_copies=1 number_
of_sets=1 job_name="job name 2" print_to_file="filename 2">
   <variable name="variable1" >1</variable>
   <variable name="variable2" >2</variable>
   <variable name="variable3" >3</variable>
  </print_job>
```

```
  </label>
</nice_commands>
```

XML Commands Specification

This section contains tje description of the XML Command file structure. There are several elements that contain attributes. Some attributes are required, other are optional. Some attributes can occupy pre-defined values only, for other you can specify the custom values.

- **<Nice_Commands>.** This is a root element.
- **<Label>.** Specifies the label file to open. If the label is already opened, it won't be opened again. The label file must be accessible from this computer. For more information, see topic Access to Network Shared Resources. This element can occur several times within the command file.
    - Name. This attribute contains the label name. You can include the path to the label name. Required element.
- **<Print_Job>.** The element that unions the commands for printing labels. This element can occur several times within the command file.
    - **Printer.** Use this attribute to override the printer defined in the label. The printer must be accessible from this computer. For more information, see topic Access to Network Shared Resources. Optional.
    - **Quantity.** Use this attribute to specify the number of labels to print. Possible values: numeric value, VARIABLE or UNLIMITED. For more information on parameters, see topic Print Label. Required.
    - **Skip.** Use this attribute to specify how many labels to skip at the beginning. This feature is useful if you print sheet of labels to laser printer, but the sheet is partial already printed. more information, see topic Print Label. Optional.
    - **Job_name.** Use this attribute to specify the name of your job file. The specified name is visible in the print spooler. For more information, see topic Set Print Job Name. Optional.
    - **Print_to_file.** Use this attribute to specify the file name where you want to save the printer commands. For more information, see topic Redirect Printing to File. Optional.
    - **Identical_copies.** use this attribute to specify the number of copies you need for each label. For more information, see topic Print Label. Optional.
- **<Session_Print_Job>.** The element that unions commands for printing labels. It considers session print rules. You can use this element several times within the command file. For available attributes lookup the attributes for the element `<Print_Job>`. All of them are valid, you only cannot use the quantity attribute. See the description of the element Session to find out how to specify label quantity in session printing.
- **<Variable>.** The element that sets the value of variables on the label. This element can occur several times within the command file.
    - **Name.** The attribute contains the variable name. Required.

XML Schema Definition (XSD) for XML Command File

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema targetNamespace="http://tempuri.org/XMLSchema.xsd" elementFormDefaul-
t="qualified" xmlns="http://tempuri.org/XMLSchema.xsd" xmlns:mstns="http://tempuri-
.org/XMLSchema.xsd" xmlns:xs="http://www.w3.org/2001/XMLSchema">
 <xs:element name="nice_commands">
  <xs:complexType>
   <xs:sequence>
    <xs:element name="label" maxOccurs="unbounded" minOccurs="1">
```

```
        <xs:complexType>
         <xs:sequence>
          <xs:element name="print_job" maxOccurs="unbounded" minOccurs="0">
           <xs:complexType>
            <xs:sequence>
             <xs:element name="database" maxOccurs="unbounded" minOccurs="0">
              <xs:complexType>
               <xs:simpleContent>
                <xs:extension base="xs:string">
                 <xs:attribute name="name" type="xs:string" use="required" />
                </xs:extension>
               </xs:simpleContent>
              </xs:complexType>
             </xs:element>
             <xs:element name="table" maxOccurs="unbounded" minOccurs="0">
              <xs:complexType>
               <xs:simpleContent>
                <xs:extension base="xs:string">
                 <xs:attribute name="name" type="xs:string" use="required" />
                </xs:extension>
               </xs:simpleContent>
              </xs:complexType>
             </xs:element>
             <xs:element name="variable" maxOccurs="unbounded" minOccurs="0">
              <xs:complexType>
               <xs:simpleContent>
                <xs:extension base="xs:string">
                 <xs:attribute name="name" type="xs:string" use="required" />
                </xs:extension>
               </xs:simpleContent>
              </xs:complexType>
             </xs:element>
            </xs:sequence>
            <xs:attribute name="quantity" type="xs:string" use="required" />
            <xs:attribute name="printer" type="xs:string" use="optional" />
            <xs:attribute name="skip" type="xs:integer" use="optional" />
            <xs:attribute name="identical_copies" type="xs:integer" use="optional" />
            <xs:attribute name="number_of_sets" type="xs:integer" use="optional" />
            <xs:attribute name="job_name" type="xs:string" use="optional" />
            <xs:attribute name="print_to_file" type="xs:string" use="optional" />
            <xs:attribute name="print_to_file_
append" type="xs:boolean" use="optional" />
            <xs:attribute name="clear_variable_
values" type="xs:boolean" use="optional" />
           </xs:complexType>
          </xs:element>
          <xs:element name="session_print_
job" maxOccurs="unbounded" minOccurs="0">
           <xs:complexType>
            <xs:sequence>
             <xs:element name="database" maxOccurs="unbounded" minOccurs="0">
              <xs:complexType>
               <xs:simpleContent>
                <xs:extension base="xs:string">
                 <xs:attribute name="name" type="xs:string" use="required" />
                </xs:extension>
               </xs:simpleContent>
              </xs:complexType>
             </xs:element>
             <xs:element name="table" maxOccurs="unbounded" minOccurs="0">
              <xs:complexType>
               <xs:simpleContent>
                <xs:extension base="xs:string">
                 <xs:attribute name="name" type="xs:string" use="required" />
                </xs:extension>
               </xs:simpleContent>
              </xs:complexType>
```

```
            </xs:element>
            <xs:element name="session" minOccurs="1" maxOccurs="unbounded">
             <xs:complexType>
              <xs:sequence>
               <xs:element name="variable" minOccurs="0" maxOccurs="unbounde-
d">
                <xs:complexType>
                 <xs:simpleContent>
                  <xs:extension base="xs:string">
                   <xs:attribute name="name" type="xs:string" use="required" />
                  </xs:extension>
                 </xs:simpleContent>
                </xs:complexType>
               </xs:element>
              </xs:sequence>
              <xs:attribute name="quantity" type="xs:string" use="required" />
             </xs:complexType>
            </xs:element>
           </xs:sequence>
           <xs:attribute name="printer" type="xs:string" use="optional" />
           <xs:attribute name="skip" type="xs:integer" use="optional" />
           <xs:attribute name="job_name" type="xs:string" use="optional" />
           <xs:attribute name="print_to_file" type="xs:string" use="optional" />
           <xs:attribute name="print_to_file_
append" type="xs:boolean" use="optional" />
           <xs:attribute name="clear_variable_
values" type="xs:boolean" use="optional" />
          </xs:complexType>
         </xs:element>
        </xs:sequence>
        <xs:attribute name="name" type="xs:string" use="required" />
        <xs:attribute name="close" type="xs:boolean" use="required" />
        <xs:attribute name="clear_variable_
values" type="xs:boolean" use="optional" />
       </xs:complexType>
      </xs:element>
     </xs:sequence>
     <xs:attribute name="quit" type="xs:boolean" use="required" />
    </xs:complexType>
   </xs:element>
</xs:schema>
```

Oracle XML Specifications

Oracle defined the XML format so that the XML contents can be understood, parsed and then printed as a label. A XML Document Type Definition (DTD) defines the XML tags that will be used in the XML file. Oracle will generate XML files according to this DTD and the 3rd party software will translate the XML according to this DTD.

To execute such command file, use the Run Oracle XML Command File action.

XML DTD

The following is the XML DTD that is used in forming the XML for both the synchronous and asynchronous XML formats, it defines the elements that will be used in the XML file, a list of their attributes and the next level elements.

```
<!ELEMENT labels (label)*>

<!ATTLIST labels _FORMAT CDATA #IMPLIED>

<!ATTLIST labels _JOBNAME CDATA #IMPLIED>

<!ATTLIST labels _QUANTITY CDATA #IMPLIED>

<!ATTLIST labels _PRINTERNAME CDATA #IMPLIED>
```

```
<!ELEMENT label (variable)*>
<!ATTLIST label _FORMAT CDATA #IMPLIED>
<!ATTLIST label _JOBNAME CDATA #IMPLIED>
<!ATTLIST label _QUANTITY CDATA #IMPLIED>
<!ATTLIST label _PRINTERNAME CDATA #IMPLIED>
<!ELEMENT variable (#PCDATA)>
<!ATTLIST variable name CDATA #IMPLIED>
```

Sample Oracle XML

This is the Oracle XML providing data for one label (there is just one `<label>` element).

```
<?xml version="1.0" encoding="UTF-8" standalone="no"?>
<!DOCTYPE labels SYSTEM "label.dtd">
<labels _FORMAT ="Serial.lbl" _QUANTITY="1" _PRINTERNAME="" _JOBNAME="Serial">
<label>
  <variable name= "item">O Ring</variable>
  <variable name= "revision">V1</variable>
  <variable name= "lot">123</variable>
  <variable name= "serial_number">12345</variable>
  <variable name= "lot_status">123</variable>
  <variable name= "serial_number_status">Active</variable>
  <variable name= "organization">A1</variable>
</label>
</labels>
```

When executing this sample Oracle XML file the label `serial.lbl` will print with the following variable values.

Variable name	Variable value
item	O Ring
revision	V1
lot	123
serial_number	12345
lot_status	123
serial_number_status	Active
organization	A1

The label will print in `1` copy, with the spooler jobname `Serial`. The printer name is not specified in the XML file, so the label will print to the printer as defined in the label template.

SAP AII XML Specifications

NiceLabel Automation can present itself as RFID device controller, capable of encoding RFID tags and printing labels. For more information about SAP AII XML specifications, see the document **SAP Auto-ID Infrastructure Device Controller Interface** from SAP web page.

To execute such command file, use the Run SAP AII XML Command File action.

Sample SAP AII XML

This is the SAP AII XML providing data for one label (there is just one `<label>` element).

```
<?xml version="1.0" encoding="UTF-8"?>

<Command xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:no-
NamespaceSchemaLocation="Command.xsd">

<WriteTagData readerID="NICEWATCH DEVICE ID">

<Item>

  <FieldList format="c:\SAP Demo\SAP label.lbl" jobName="Writer_
  Device20040929165746" quantity="1">

  <Field name="EPC">00037000657330</Field>

  <Field name="EPC_TYPE">SGTIN-96</Field>

  <Field name="EPC_URN">urn:autoid:tag:sgtin:3.5.0037000.065774.8</Field>

  <Field name="PRODUCT">Product</Field>

  <Field name="PRODUCT_DESCRIPTION">Product description</Field>

  </FieldList>

</Item>

</WriteTagData>

</Command>
```

When executing this sample SAP AI XML file the label `SAP label.lbl` will print with the following variable values.

Variable name	Variable value
EPC	00037000657330
EPC_TYPE	SGTIN-96
EPC	urn:autoid:tag:sgtin:3.5.0037000.065774.8
PRODUCT	Product
PRODUCT_DESCRIPTION	Product description

The label will print in `1` copy, with the spooler jobname `Writer_Device2004092916574`. The printer name is not specified in the XML file, so the label will print to the printer as defined in the label template.

Custom Commands

Using Custom Commands

NiceLabel commands are used in command files to control label printing. NiceLabel Automation executes the command within command files from top to bottom. For more information, see topic Reference and Troubleshooting.

NiceLabel Commands Specification

COMMENT

```
;
```

When developing command file it is good practice to document your commands. This will help you decode what the script really performs, when you will look at the code after some time. Use semicolon (;) on the beginning of the line. Everything following the semicolon will be treated as comment and will not be processed.

CLEARVARIABLEVALUES

```
CLEARVARIABLEVALUES
```

This command resets variable values to their default values.

CREATEFILE

```
CREATEFILE <file name> [, <contents>]
```

This command will create a text file. You can use it to signal to some 3rd party application that print process has begun or has ended, dependent on the location where you put the command.

DELETEFILE

```
DELETEFILE <file name>
```

Deletes the specified file.

IGNOREERROR

```
IGNOREERROR
```

Specifies that the error occurring in the JOB file will not terminate the print process, if the following errors occur:

- Incorrect variable name is used
- Incorrect value is sent to the variable
- Label does not exist / is not accessible
- Printer does not exist / is not accessible

LABEL

```
LABEL <label name> [<printer_name>]
```

The command opens the label to print. If the label is already loaded, it will not be re-opened. You can include the path name. Enclose the label name in double quotes, if the name or path contains spaces. Use UNC notation for network files. For more information about file names, see topic Access to Network Shared Resources.

The PrinterName (when provided) sets the printer, for which the label will be initially opened. If non existing printer is provided, the command will raise an error.

MESSAGEBOX

```
MESSAGEBOX <message> [,<caption>]
```

Logs the custom `message` into the trigger log. If the message contains space characters or commas, you have to enclose the text in double quotes (").

PORT

```
PORT <file name> [, APPEND]
```

This command overrides port as defined in the printer driver and redirect printing to a file. If file path or file name contain spaces, enclose the value in double quotes (").

The parameter `APPEND` is optional. By default the file will be overwritten. Use this parameter to append data into the existing file.

Once you use a command PORT in the JOB file it will be valid until the next PORT command, or until the end of file (whichever comes first). If you use PRINTER command after the PORT command has been executed, the PORT setting will overwrite the port defined for the selected printer. If you want to use the actual port that is defined for the selected printer, you have to use another PORT command with empty value, such as `PORT = ""`.

PRINT

```
PRINT <quantity> [,<skip> [,<identical label copies> [,number of label sets]]]
```

This command starts the print process.

- **Quantity.** Specifies the number of labels to print.
  - **<number>.** Specified number of labels will print.
  - **VARIABLE.** Specifies that some label variable is defined as *variable quantity* and will contain the number labels to print. The label will determine how many labels to print.
  - **UNLIMITED.** If you use a database to acquire values for objects, unlimited printing will print as many labels as there are record in the database. If you do not use a database, the maximum number of labels that thermal printer internally supports will be printed.
- **Skip.** Specifies the number of labels you want to skip on the first page. The parameter is used for printing labels on sheets of paper. When the part of the page has already been used, you can reuse the same sheet by shifting the start location of the first label.
- **Identical label copies.** Specifies how many copies of the same label must print.
- **Number of label sets.** Specifies the number of times the whole printing process should repeat itself.

Make sure the quantity values are provided as the numeric value, not string value. Do not enclose the value in the double quotes.

PRINTER

```
PRINTER <printer name>
```

This command overrides the printer as defined in the label file. If the printer name contains space characters, you have to enclose it in double quotes (").

Use the printer name as displayed in the status line in the label design application. Printer names are usually the same as the printer names in Printers and Faxes from Control Panel, but not always. When you are using network printers, you might see the name displayed in syntax `\\server\share`.

PRINTJOBNAME

```
PRINTJOBNAME
```

This command specifies the print job name you will see in Windows Spooler. If name contains space characters or commas, you have to enclose the value in double quotes (").

SESSIONEND

```
SESSIONEND
```

This command closes print stream. Also see **SESSIONSTART**.

SESSIONPRINT

```
SESSIONPRINT <quantity> [,<skip>]
```

This command prints the currently referenced label and adds it into the currently open session-print stream. You can use multiple SESSIONPRINT commands one after another and join the referenced labels in single print stream. The stream will not close until you close it with the command SESSIONEND. The meaning of quantity and skip parameters is the same as with NiceCommand PRINT. Also see **SESSIONSTART**.

- **Quantity.** Specifies the number of labels to print.
- **Skip.** Specifies the number of labels you want to skip on the first page. The parameter is used for printing labels on sheets of paper. When the part of the page has already been used, you can reuse the same sheet by shifting the start location of the first label.

SESSIONSTART

```
SESSIONSTART
```

This command initiates the session-print type of printing.

The three session-print-related commands (**SESSIONSTART**, **SESSIONPRINT**, **SESSIONEND**) are used together. When you use command PRINT, every label data will be sent to the printer in a separate print job. If you want to join label data for multiple labels into print stream, you should use the sessionprint commands. You must start with the command SESSIONSTART, followed with any number of SESSIONPRINT commands and in the end the command SESSIONEND.

Use these commands to optimize label printing process. Printing labels coming from one print job is much faster than printing labels from a bunch of print jobs.

There some rules you have to follow so the session print will not break.

- You cannot change the label within a session.
- You cannot change the printer within a session
- You must set values for all variables from the label within a session, even if some of the variables will have empty values

SET

```
SET <name>=<value> [,<step> [,<number or repetitions>]]
```

This command assigns the variable `name` with `value`. The variable must be defined on the label, or error will be raised. If the variable isn't on the label, an error will occur. `Step` and `number of repetitions` are parameters for counter variables. These parameters specify the counter increment and the number labels before the counter changes value.

If value contains spaces or comma characters, you must enclose the text in double quote (`"`). Also see **TEXTQUALIFIER**.

If you want to assign multi-line value, use `\r\n` to encode newline character. `\r` is replaced with CR (Carriage Return) and `\n` is replaced with LF (Line Feed).

Be careful when setting values to variables that provide data for pictures on the label, as backslash characters might be replaced with some other characters. For example, if you assign a value "c:\My Pictures\raw.jpg" to the variable, the "\r" will be replaced with CR character.

SETPRINTPARAM

```
SETPRINTPARAM <paramname> = <value>
```

This command allows you to set fine-tune print parameters just before printing. The supported parameter names (`paramname`) are:

- **PAPERBIN.** Specifies the tray that contains label media. If the printer is equipped with more than just one paper / label tray, you can control which is used for printing. The name of the tray should be acquired from the printer driver.
- **PRINTSPEED.** Specifies the printing speed. The acceptable values vary from one printer to the other. See printer's manuals for exact range of values.
- **PRINTDARKNESS.** Specifies the printing darkness / contrast. The acceptable values vary from one printer to the other. See printer's manuals for exact range of values.
- **PRINTOFFSETX.** Specifies the left offset for all printing objects. The value for parameter must be numeric, positive or negative, in dots.
- **PRINTOFFSETY.** Specifies the top offset for all printing objects. The value for parameter must be numeric, positive or negative, in dots.

TEXTQUALIFIER

```
TEXTQUALIFIER <character>
```

Text-qualifier is the character that embeds data value that is assigned to a variable. Whenever data value includes space characters, it must be included with text-qualifiers. The default text qualifier is a double quote character ("). Because double quote character is used as shortcut for inch unit of measure, sometimes it is difficult to pass the data with inch marks in the JOB files. You can use two double quotes to encode one double quote, or use TEXTQUALIFIER.

Example

```
TEXTQUALIFIER %
SET Variable = %EPAK 12"X10 7/32"%
```

Access To Network Shared Resources

This topic definea best practice steps when using network shared resources.

- **User privileges for service mode.** The execution component of NiceLabel Automation runs in service mode under specified user account inheriting access privileges of that account. For NiceLabel Automation to be able to open label files and user printer drivers, the associated user account must have granted the same privileges. For more information, see topic Running in Service Mode.
- **UNC notation for network shares.** When accessing the file on a network drive, make sure to use the UNC naming convention and not the mapped drive letters. If the file is accessible as `G:\Labels\label.lbl`, refer to it in UNC notation as `\\server\share\Labels\label.lbl` if G: drive is mapped to `\\server\share`. Use UNC notation when referencing any network file, such as trigger file or label file in Open Label action. The same rule applies, when you use files in Document Storage inside NiceLabel Enterprise Manager ovwe WebDAV. Instead of `http://servername:8080/label.lbl` you must use UNC notation as `\\servername@8080\DavWWWRoot\label.lbl`.

- **Printer drivers availability.** To print labels to network shared printer, you will have to make the printer driver available on the server where NiceLabel Automation is installed on. You can install the printer driver manually and change is port to match the printer socket (IP address and port number), or you can connect to the printer on some printer server. In case the service user account must have access to the printer driver.

Changing Multi-threaded Printing Defaults

Every NiceLabel Automation product can take advantage of multiple cores inside the processor. Each core will be used to run a print process. Half of the number of cores are used for processing concurrent *normal* threads and the other half for processing concurrent *session-print* threads.

Under normal circumstances you never have to change the default settings. Make sure you know what you are doing by changing these defaults.

To modify the number of the concurrent print threads, do the following:

1. Open file `product.config` in text editor.
   The file is

   ```
   c:\ProgramData\EuroPlus\NiceLabel Automation\system.net\product.config
   ```

2. Change the values for elements **MaxConcurrentPrintProcesses** and **MaxConcurrentSessionPrintProcesses**.

   ```
   <configuration>
   <IntegrationService>
   <MaxConcurrentPrintProcesses>1</MaxConcurrentPrintProcesses>
   <MaxConcurrentSessionPrintProcesses>1</MaxConcurrentSessionPrintProcesses>
   </IntegrationService>
   </configuration>
   ```

3. Save the file. NiceLabel Automation will automatically update the service with new number of print threads.

Session Print

Session-print enables when you print the same label to the same printer and are printing many labels. All labels will be sent to the printer in one print job. On the other hand is non-session printing, when each label is sent to the printer as a separate print job. From performance point of view the session print makes a better choice. NiceLabel Automation automatically determines the printing mode from the trigger configuration .

Controlling Automation With Command-line Parameters

NiceLabel Automation service can be controlled with the command-line parameters. The general syntax to use command-line parameters is as follows.

```
NiceLabelAutomationManager.exe COMMAND Configuration [TriggerName] [/SHOWUI]
```

Note: include the full path to the configuration name, don't use the file name alone.

To ADD configuration

The provided configuration will be loaded into service. No trigger will be started. If you include the `/SHOWUI` parameter, Automation Manager UI will be started.

```
NiceLabelAutomationManager.exe ADD c:\Project\configuration.MISX /SHOWUI
```

To RELOAD configuration

The provided configuration will be reloaded into service. The running status of all triggers will be preserved. Reloading the configuration forces the refresh of all files cached for this configuration. For more information, see topic Caching Files. If you include the `/SHOWUI` parameter, Automation Manager UI will be started.

```
NiceLabelAutomationManager.exe RELOAD c:\Project\configuration.MISX /SHOWUI
```

To REMOVE configuration

The provided configuration and all its triggers will be unloaded from service.

```
NiceLabelAutomationManager.exe REMOVE c:\Project\configuration.MISX
```

To START a trigger

The referenced trigger will be started in the already loaded configuration.

```
NiceLabelAutomationManager.exe START c:\Project\configuration.MISX CSVTrigger
```

To STOP a trigger

The referenced trigger will be stopped in the already loaded configuration.

```
NiceLabelAutomationManager.exe STOP c:\Project\configuration.MISX CSVTrigger
```

Status Codes

Status codes provide the feedback of command-line execution. To enable the status codes return, run the use the following command-line syntax.

```
start /wait NiceLabelAutomationManager.exe COMMAND Configuration [TriggerName]
[/SHOWUI]
```

The status codes is captured in the system variable `errorlevel`. To see the status code, execute the following command.

```
echo %errorlevel%
```

List if status codes:

Status Code	Description
0	No error occured
100	Configuration file name not found
101	Configuration cannot be loaded
200	Trigger not found
201	Trigger cannot start

Entering Special Characters

Special characters or control codes are binary characters that don't have the representation on the keyboard. You cannot type them is as a normal characters, they must be encoded with a special syntax. You would need to use such characters, when communicating with serial-port devices, receiving data on TCP/IP port, or working with the binary files, such as print files.

There are two methods how to enter the special characters:

- **Entering characters manually.** You can enter special characters directly by using the syntax of <special_character_abbreviation>, such as <FF> for FormFeed, or <CR> for CarriageReturn. For more information, see topic List of Control Codes.
- **Inserting characters from the list.** The objects that support special characters as their contents display an arrow button on their right side. The button contains a shortcut to all available special characters. When you select a character in the list, it is added into the contents. For more information, see topic Using Compound Values.

List Of Control Codes

ASCII Code	Abbreviation	Description
1	SOH	Start of Heading
2	STX	Start of Text
3	ETX	End of Text
4	EOT	End of Transmission
5	ENQ	Enquiry
6	ACK	Acknowledgement
7	BEL	Bell
8	BS	Back Space
9	HT	Horizontal Tab
10	LF	Line Feed
11	VT	Vertical Tab
12	FF	Form Feed
13	CR	Carriage Return
14	SO	Shift Out
15	SI	Shift In
16	DLE	Data Link Escape
17	DC1	XON - Device Control 1
18	DC2	Device Control 2
19	DC3	XOFF - Device Control 3
20	DC4	Device Control 4
21	NAK	Negative Acknowledgement
22	SYN	Synchronous Idle
23	ETB	End Transmission Block
24	CAN	Cancel
25	EM	End of Medium
26	SUB	Substitute
27	ESC	Escape
28	FS	File Separator
29	GS	Group Separator
30	RS	Record Separator
31	US	Unit Separator
188	FNC1	Function Code 1
189	FNC2	Function Code 2
190	FNC3	Function Code 3
191	FNC4	Function Code 4

Offline Mode

The functionality from this topic is available in **NiceLabel Automation Pro** and **NiceLabel Automation Enterprise**.

Offline mode is an emergency mode that automatically enables when the licensing server cannot be contacted. Automation Manager will display the message in the information pane and log the event in the Windows Application Event log. NiceLabel Automation running in offline mode will continue to process triggers for up to 24 hours. You will have to restore a connection to the licensing server within 24 hours to ensure uninterrupted operation. Information about printing activities will be cached locally and synchronized with the server, once the connection is re-established.

The offline mode is only available, when you purchase the product and activate it through the Enterprise Print Manager (available with the Management products).

Running In Service Mode

NiceLabel Automation runs as Windows service and is designed not to require any user intervention when processing data and executing actions. The service is configured to start when the operating system is booted and will run in the background as long as Windows is running. NiceLabel Automation will remember the list of all loaded configurations and active triggers. The last-known state is automatically restored when the server restarts.

The service runs with the privileges of the user account selected during the installation. The service will inherit all access permissions of that user account, including access to network shared resources, such as network drives and printer drivers. Use the account of some existing user with sufficient privileges, or even better, create a dedicate account just for NiceLabel Automation.

While possible it is considered a bad practice to run the service under the Local System Account. This is a predefined local Windows account with extensive privileges on the local computer, but is usually without privileges to access network resources. NiceLabel Automation also requires the full access to the account's `%temp%` folder, which might not be available for Local System Account.

You can manage the service by launching the Services from the Windows Control Panel. In modern Windows operating system you can also manage the service in the Services tab in Windows Task Manager. You would use Services to execute tasks such as:

- Start and stop the service
- Change the account under which the service logs on

Service Mode: x86 vs x64

NiceLabel Automation can run on x86 and x64 systems natively. The execution mode is auto-determined by the Windows operating system. NiceLabel Automation will run in x64 mode on Windows x64 and will run in x86 mode on Windows x86. Running as x64 process ensures direct communication with the 64-bit printer spooler service on Windows x64 builds. This eliminates the infamous problems with the SPLWOW64.EXE, which allows 32-bit applications to use 64-bit printer spooler service.

Forcing x86 operation mode on Windows x64

Windows x64 does not provide the 64-bit database driver subsystem for Microsoft Access. You cannot use Access database from x64 application. For this reason you might want to run NiceLabel Automation in x86 mode, or install it on Windoww x86 system.

To force NiceLabel Automation into x86 mode on Windows x64, do the following:

- Select Start -> Run.
- Type in **regedit** and press Enter
- Navigate to the key

```
HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\services\NiceLabelAutomationService
```

- Change the filename to `NiceLabelAutomationService.x86.exe`, keeping the existing path.
- Restart NiceLabel Automation service.

It is not recommended to change the NiceLabel Automation service mode. Make sure you execute extensive trigger testing prior to deployment in production environment.

Tips And Tricks For Using Variables In Actions

When you use variables in the actions within NiceLabel Automation, follow the next recommendations.

- **Enclose variables in square brackets.** When you have variables with spaces in their names and refer to variables in actions, such as Execute SQL Statement or Execute Script enclose the variables in square brackets, like `[Product Name]`. You would also use square brackets, if variable names are the same as reserved names, e.g. in the SQL Statement.
- **Place colon in front of the variable name.** To refer to the variable in the Execute SQL Statement statement or in a Database Trigger you have to place a colon (`:`) in front of variable name, such as `:[Product ID]`. The SQL parser will understood it as "variable value".
- **Convert values to integer for computation.** When you want to execute some numeric calculation with the variables, make sure that you convert the variable value into integer. Defining the variable as numerical only limits the characters accepted for value, but doesn't change the variable type. NiceLabel Automation treats all variables of string type. For example, you would use function `CInt()` in VB Script.
- **Set default / startup values for scripts.** When you use variables in Execute Script action, make sure they have some default value, or the script checking might fail. You can define default values in variable properties, or inside the script (and remove them after you have tested the script).

Tracing Mode

By default, NiceLabel Automation logs events into the log database. This includes higher-level information, such as logging of action execution, logging of filter execution and logging of trigger status updates. For more information, see topic Event Logging Options.

However, the default logging doesn't log the deep under-the-hood executions. When the troubleshooting is needed on the lower-level of the code execution, the tracing mode must be enabled. In this mode NiceLabel Automation logs the details about all internal executions that take place during trigger processing. Tracing mode should only be enabled during troubleshooting to collect logs and then disabled to enable normal operation.

Tracing mode will slow down the processing and should only be used when instructed so by the NiceLabel technical support team.

Examples

Examples

NiceLabel Automation ships with examples that describe the configuration procedure for frequently used data structures. You can quickly learn how to configure filters to extract data from CVS files, from legacy data exports, from printers files, from XML documents, from binary files, just to name a few.

The samples are installed in the following folder, dependent on the system, you use.

- If you have Windows XP

```
%ALLUSERSPROFILE%\Documents\NiceLabel Samples\Automation

which would resolve to
C:\Documents and Settings\All Users\Documents\NiceLabel Sam-
ples\Automation
```

- If you have Windows 7 / Windows Server 2008 and above

```
%PUBLIC%\Documents\NiceLabel Samples\Automation

which would resolve to
c:\Users\Public\Documents\NiceLabel Samples\Automation
```

Technical Support

Online Support

You can find the latest builds, updates, workarounds for problems and Frequently Asked Questions (FAQ) on the product web site at www.nicelabel.com.

For more information please refer to:

- Knowledge base: http://kb.nicelabel.com
- NiceLabel Support: http://www.nicelabel.com/support
- NiceLabel Tutorials: www.nicelabel.com/Learning-center/Tutorials
- NiceLabel Forums: forums.nicelabel.com